

Tenneco Inc
Warranty Center
One International Drive
Monroe, Michigan 48161

Tel 734-384-7898
Fax 800-784-1152

September 21, 2016

«Customer_Name»
«Address_1»
«Address_2»
«City», «State» «Zip_code»

Re: Monroe® Quick Sturt 171347LST

Our records indicate that we shipped you the above product that does not conform to our standards . All products must be returned. These are identified with the date code QS16243. The date code appears on the label above the country of origin.

Number of units shipped during this period: «Quantity»

We will issue a credit to your account upon receipt of the part number that we are requesting you send back. We apologize for any inconvenience this may have caused and continue to strive to deliver excellent service and product support in the future. Please note the steps listed below to ensure complete customer satisfaction and include a copy of this letter as a pack list.

- 1) Record quantity of units being returned.

171347LST _____

- 2) An UPS call tag or Bill of Lading can be acquired by calling the warranty department at the number listed at the bottom of this letter. Any freight cost incurred will be reimbursed upon return of the product to the address below if not shipped via UPS.

Tenneco Inc.
Return Center
2000 Bolton St
Paragould, Arkansas 72450

- 3) To expedite the issuance of credit and reimbursement of freight charges, please forward a copy of the pack list and freight bill to:

Tenneco Inc.
Warranty Dept: Quality Returns
1 International Drive
Monroe, MI 48161

Or

Warranty_service@tenneco.com / fax: 800-784-1152

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

MONROE®

Limited Lifetime Warranty
Garantie limitée à vie

171347L

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QS 16243
ASSEMBLED IN USA

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