Warranty Registration

Product has been pre-registered, now we want to register the product to the End User for warranty

VIN: Example1234567890

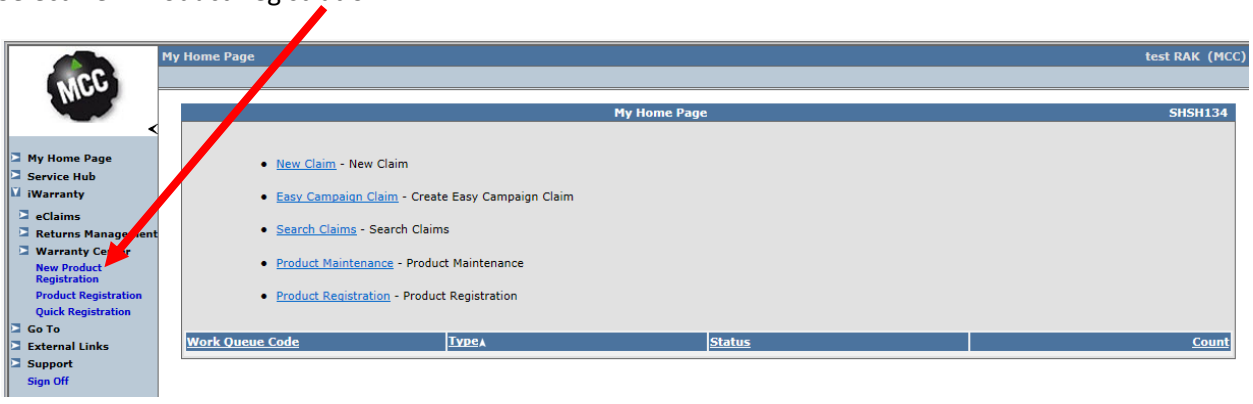
Evaporator Serial Number: ExampleEvap

Condenser Serial Number: ExampleCond

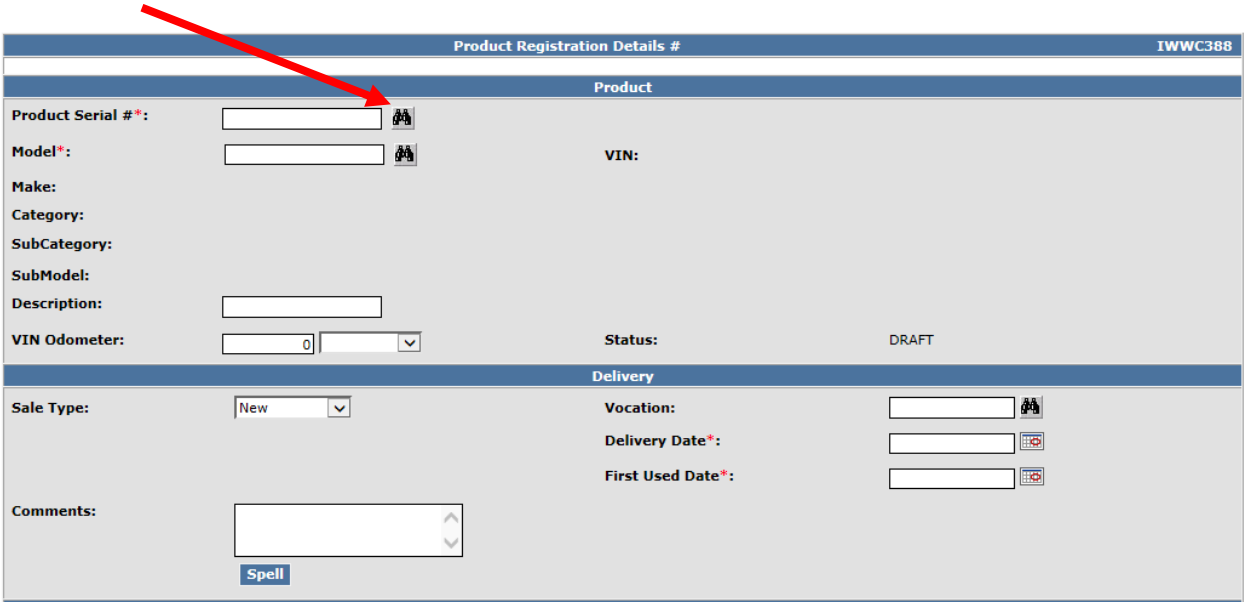
Compressor Serial Number: ExampleComp

From My Home Page, select iWarranty

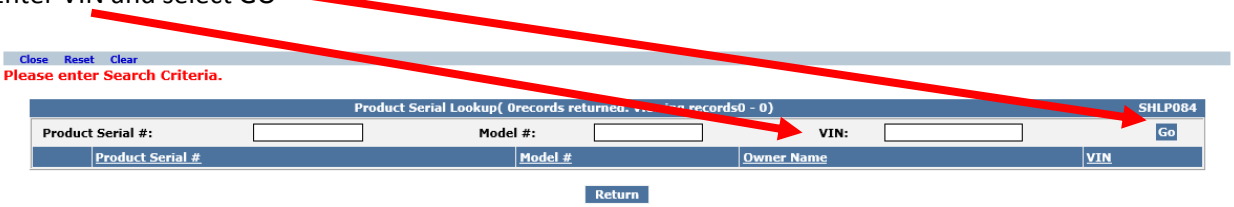
Select New Product Registration



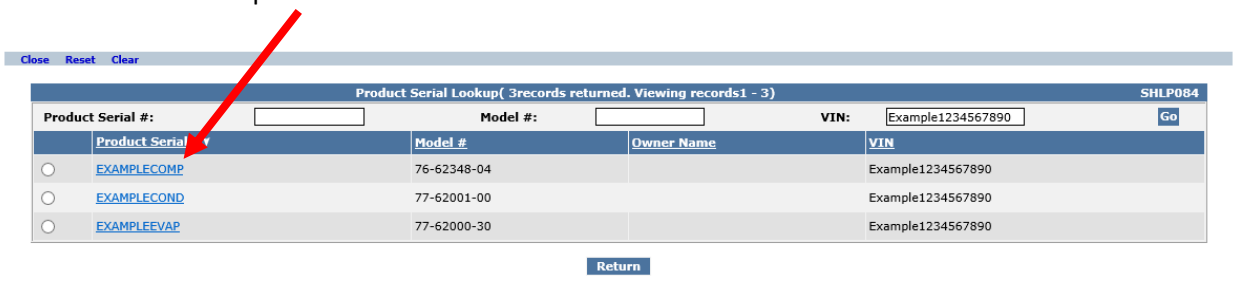
Select Binocular next to Product Serial #



Enter VIN and select GO

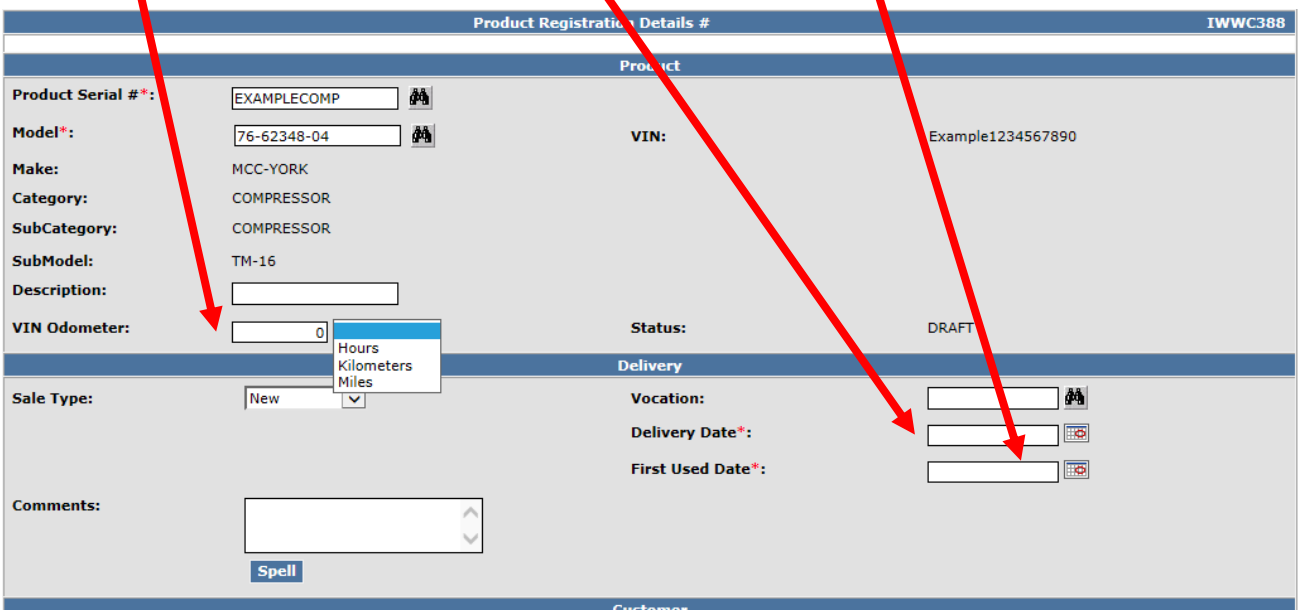


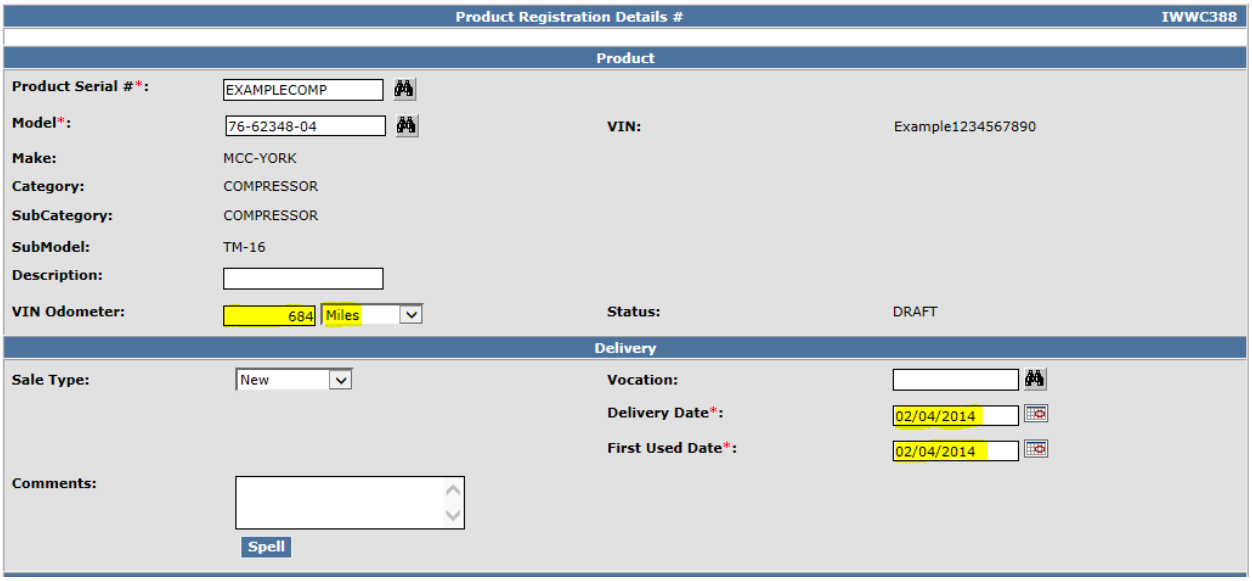
Select one of the Components



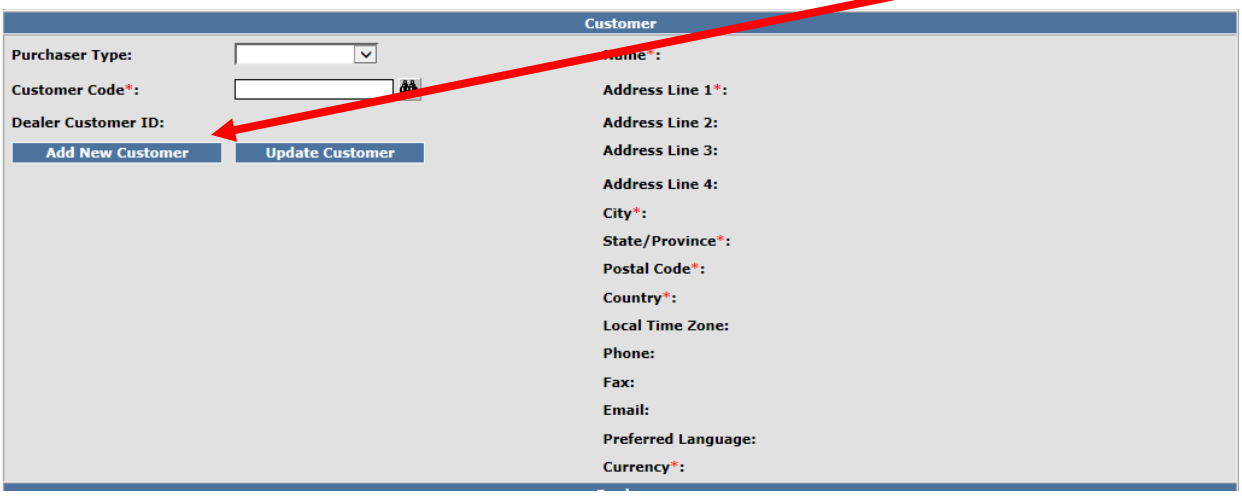
Warranty Registration

Enter Mileage at time of Delivery Enter Delivery Date (MM/DD/YYYY) Enter First Used Date (MM/DD/YYYY)



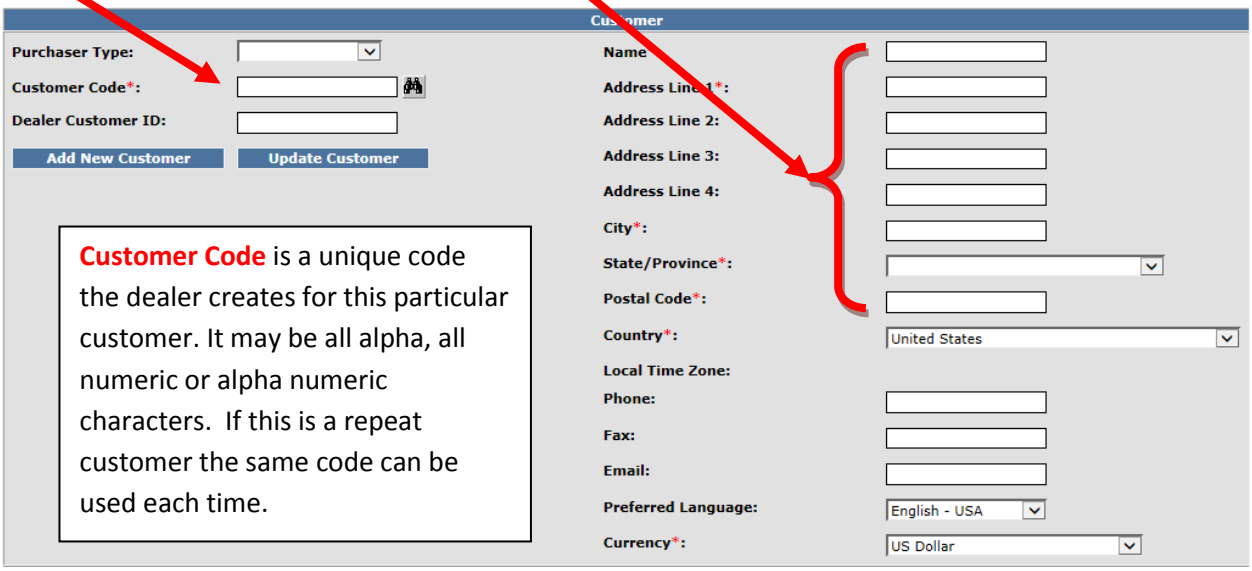


Next Enter the End User information: For First Time End Users you will select Add New Customer

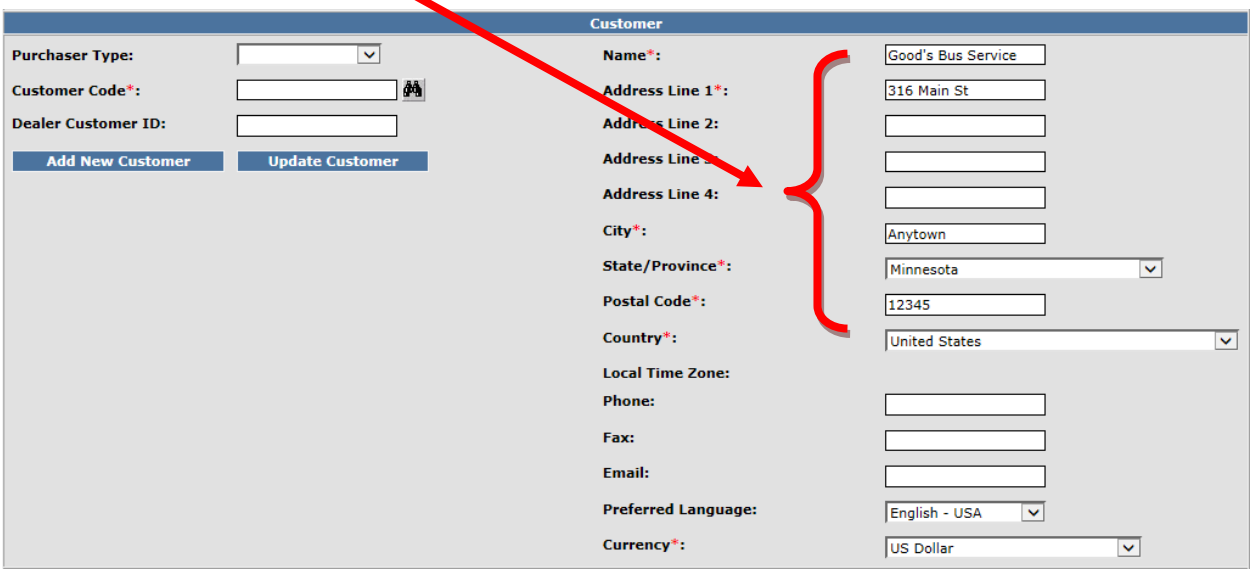


Enter Name, Address, City, State and Zip, and then create Customer Code

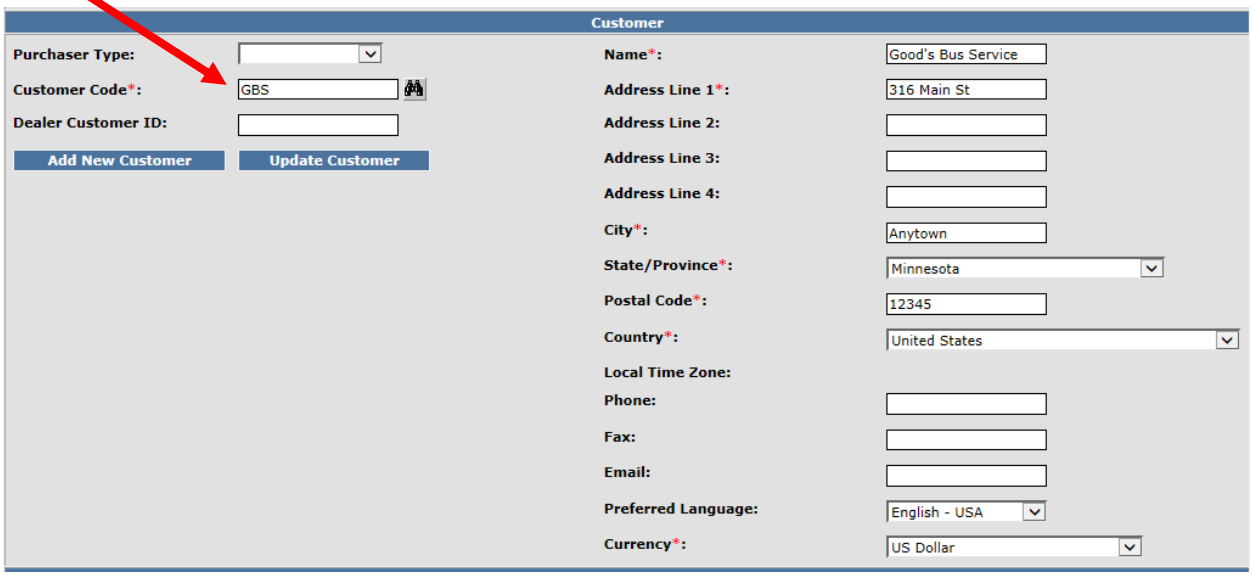
Create a Customer Code



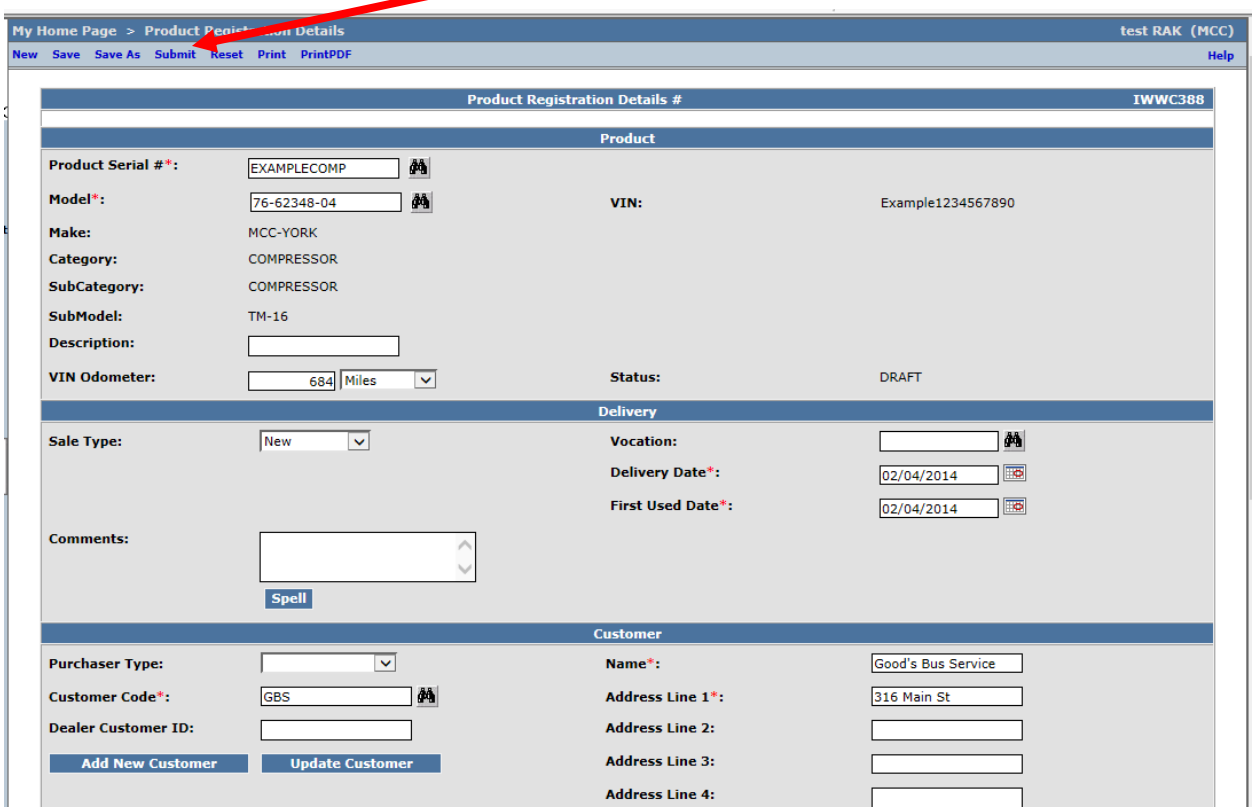
End user information added



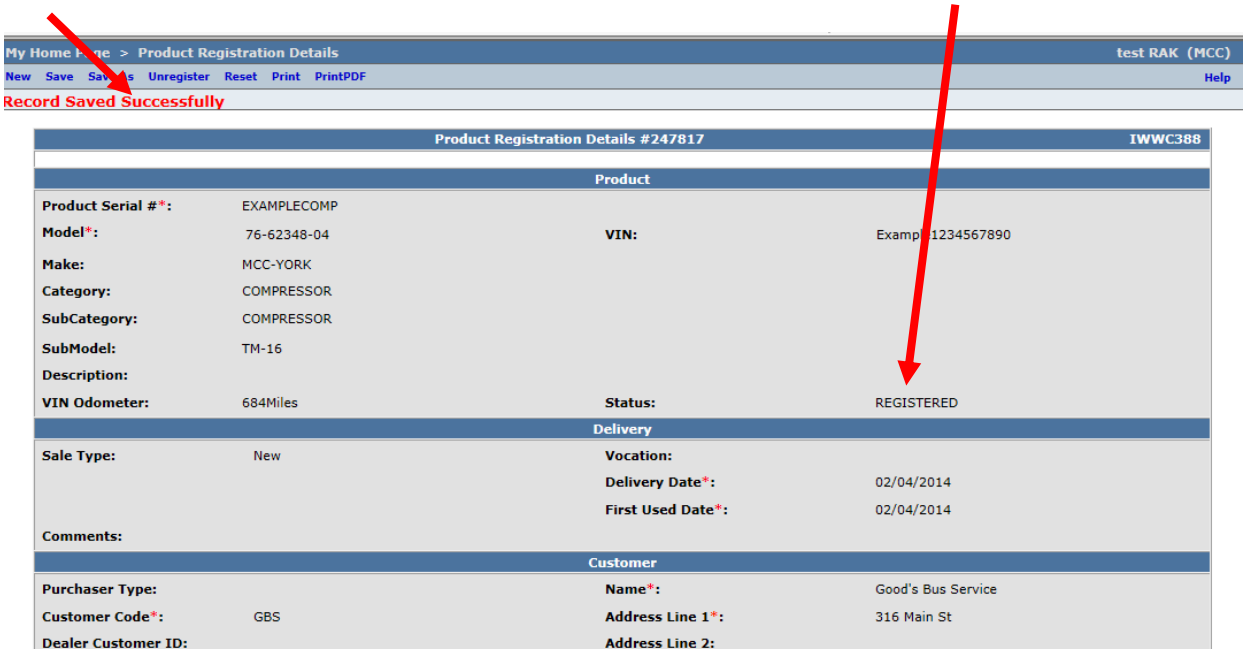
Customer Code added



Once all information is proved then hit Submit



Once saved you will receive the following message and status will change to Registered

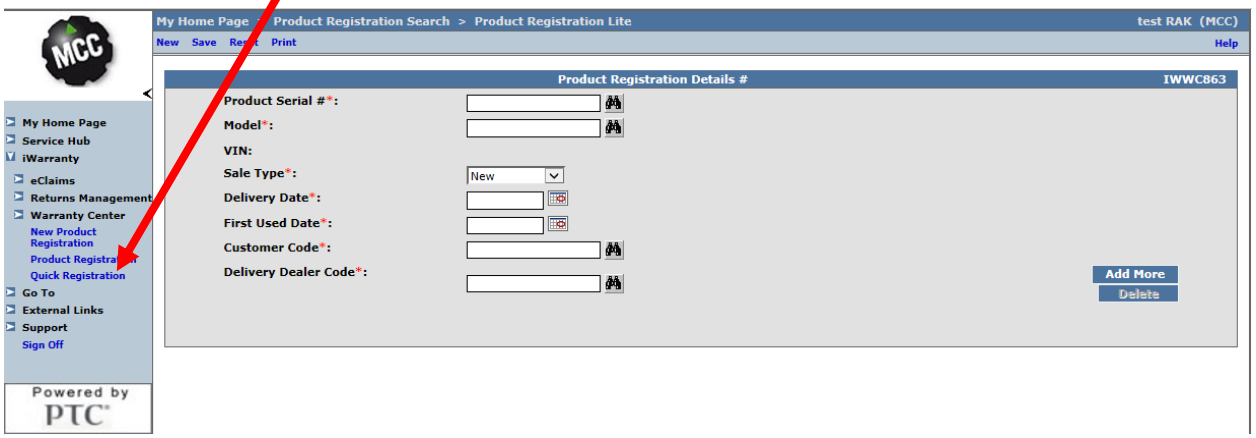


Warranty Registration

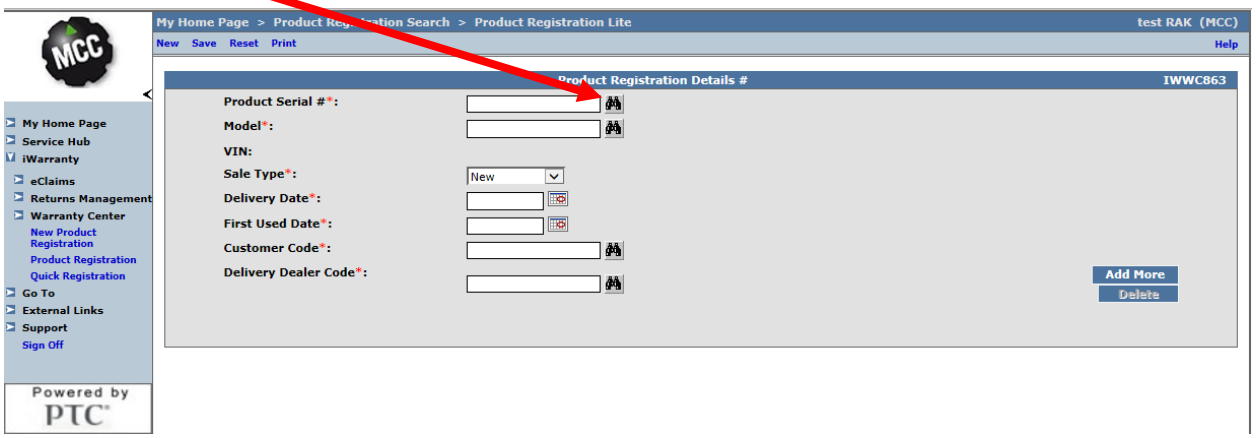
Once the initial product is registered to an End User the dealer can use the Quick Registration format to register equipment.

From My Home Page, Select iWarranty

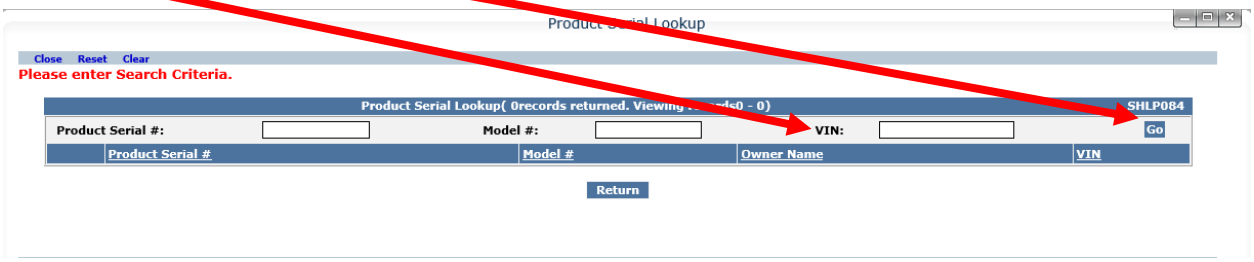
Then select Quick Registration



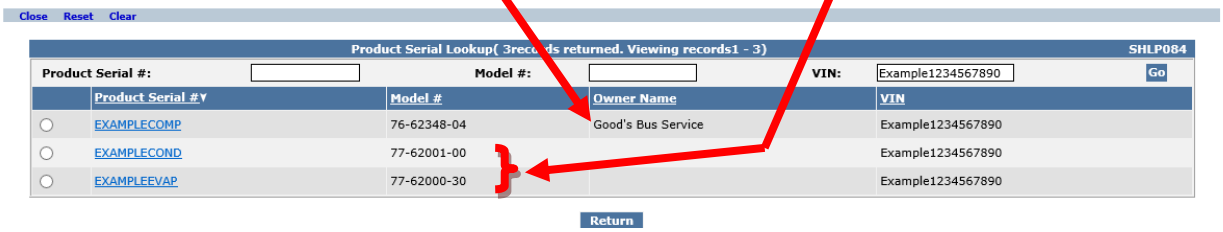
Then click on Binocular next to Product Serial #



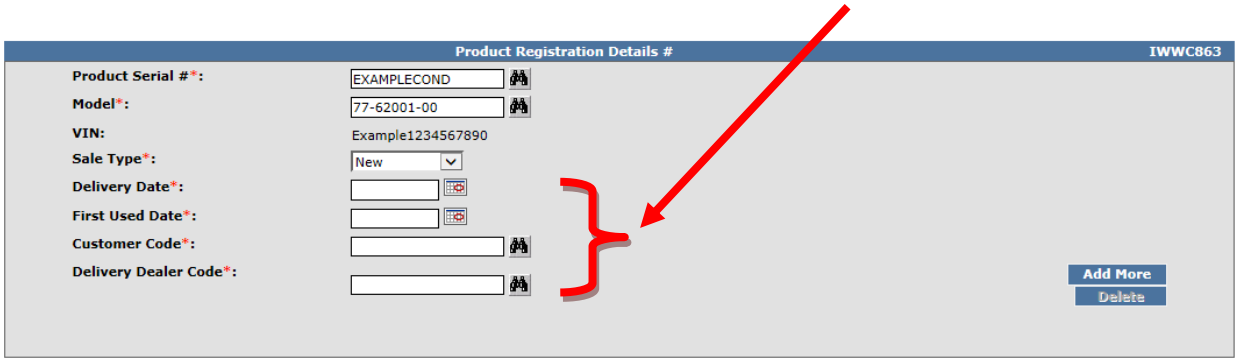
Enter VIN and select GO



You will see 1 component has been registered and 2 are available to register



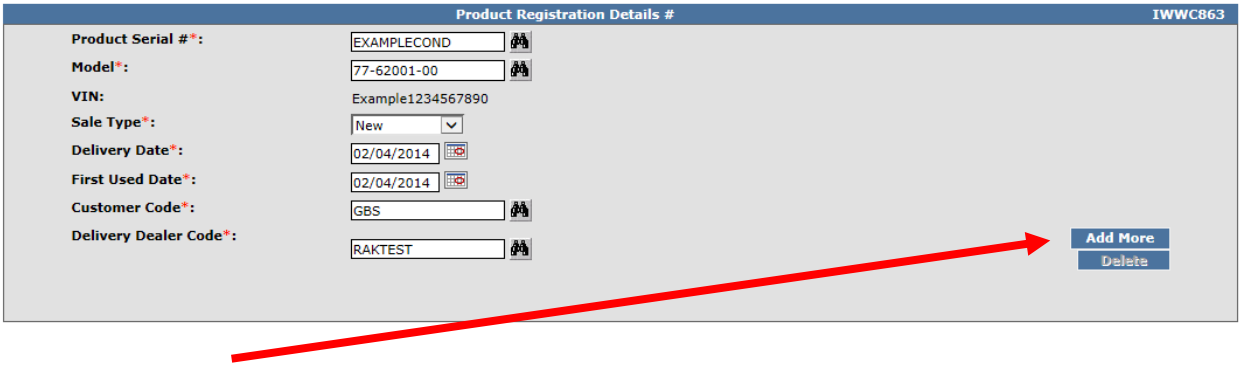
Select one of the un-registered components add the requested information



Provide Delivery Date (MM/DD/YYYY) First Used Date (MM/DD/YYYY) Customer Code and Delivery Dealer Code

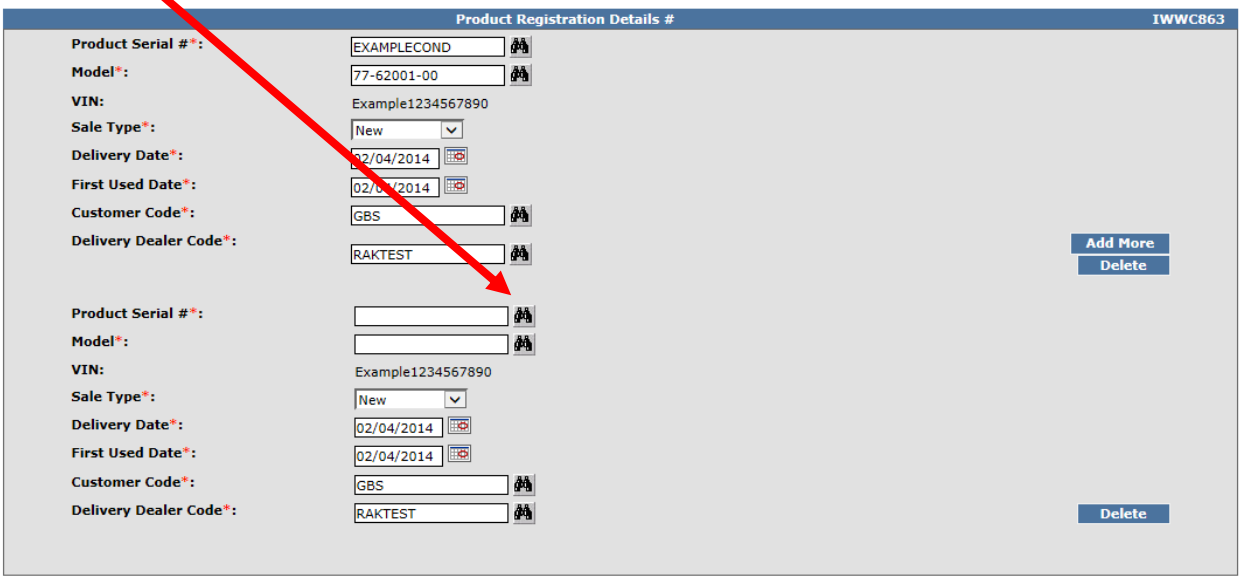
Customer Code is the unique code you created for this customer Good's Bus Service (Customer Code GBS)

Delivery Dealer Code is you account number

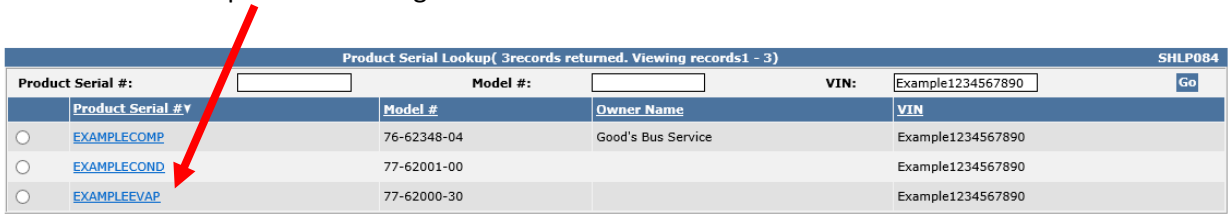


Then select Add More to add additional components until all components selected.

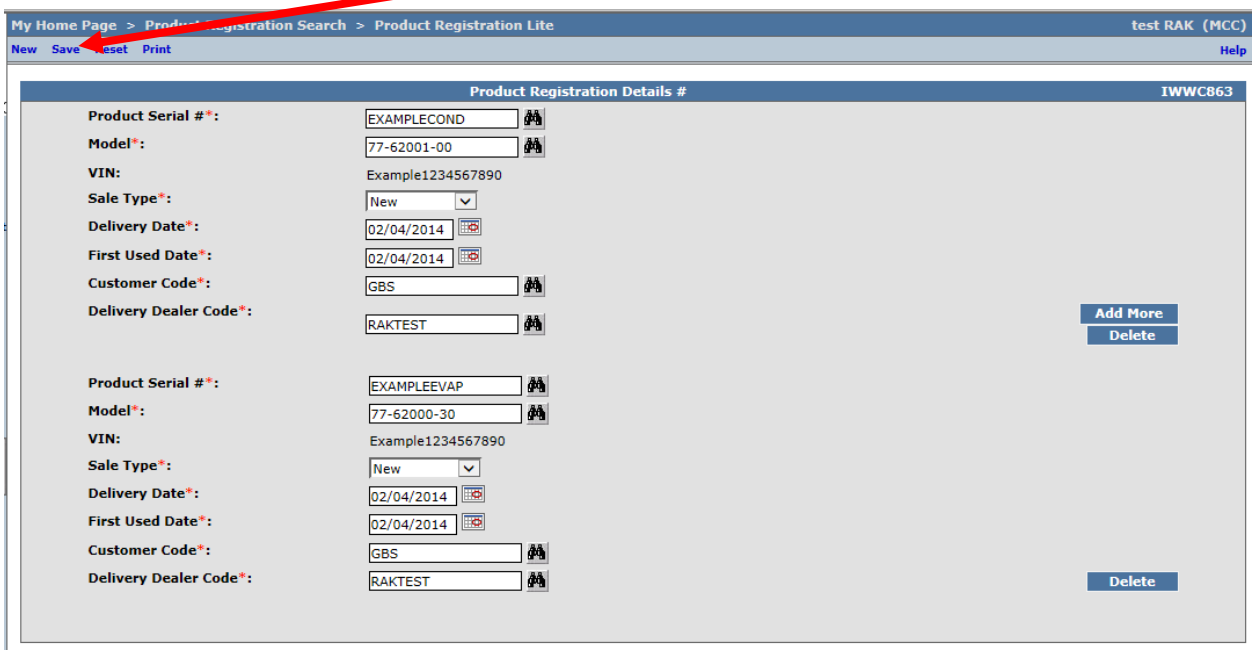
Select Binocular next to Product Serial # for second component



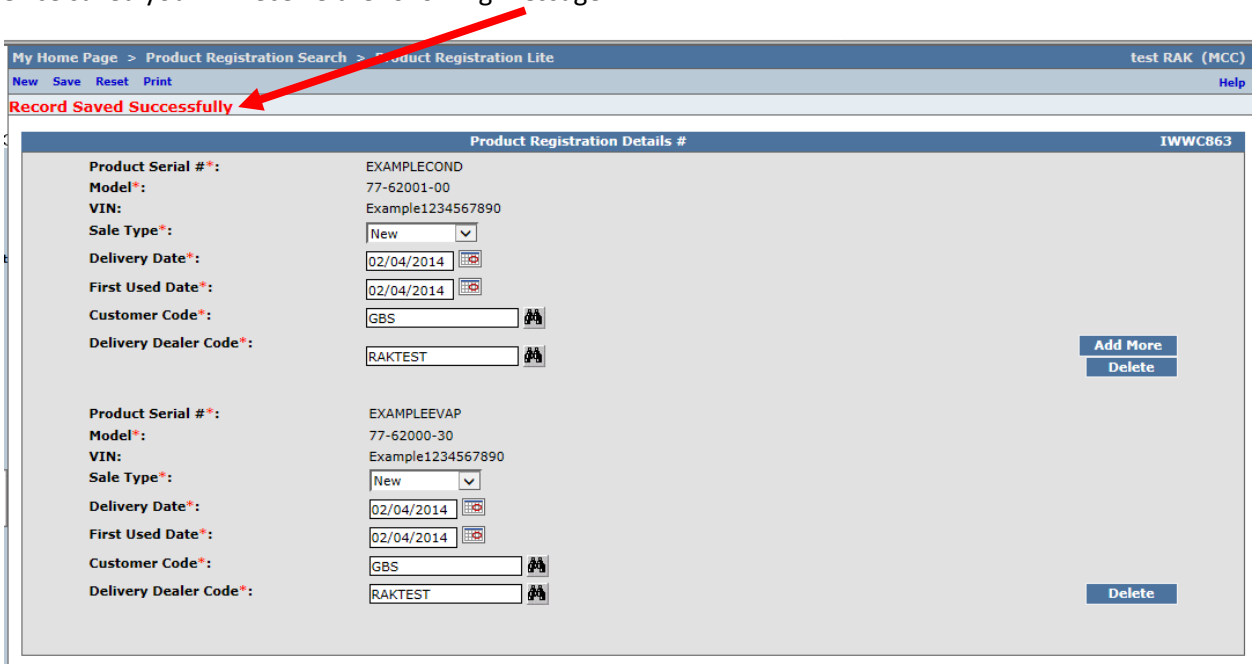
Select the next component to be registered



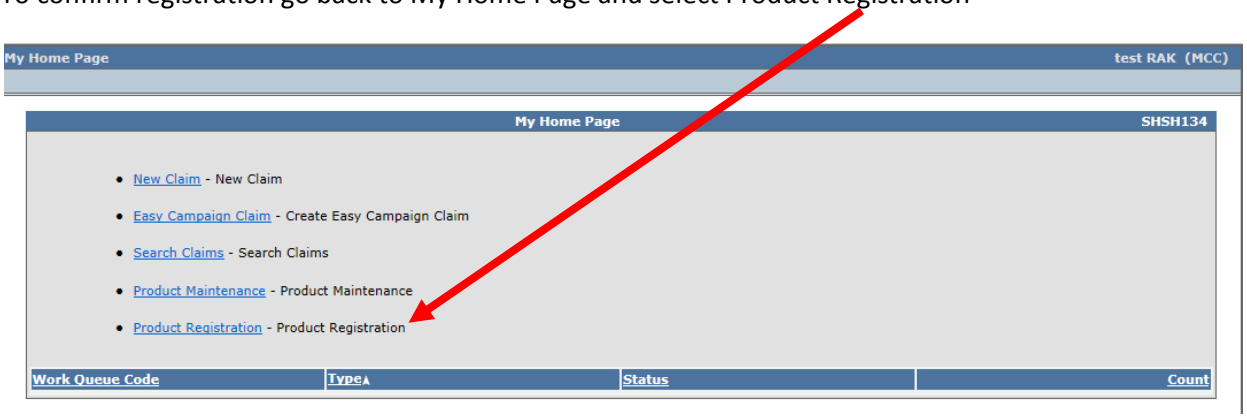
Once all components are selected hit Save



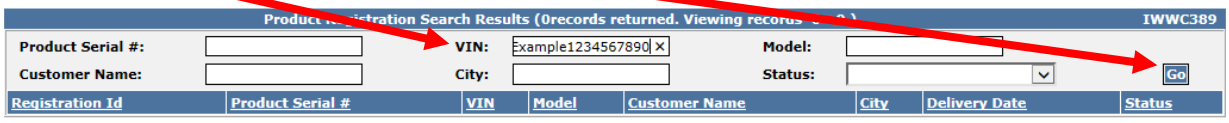
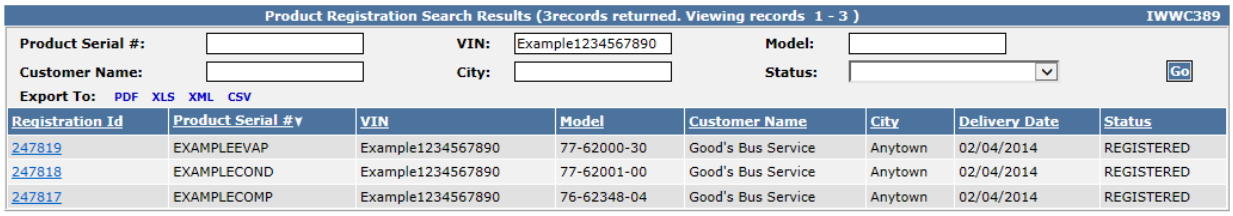
Once saved you will receive the following message



To confirm registration go back to My Home Page and select Product Registration



Entire VIN and select GO



The product is registered to the End User