

Complaint - Loose Push Button on the Storage Compartment Cover of the Center Console (211/20)

Model Line: **Panamera (971)**

Model Year: **As of 2017 up to 2020**

Concerns: **Center console storage compartment cover**

- Information:
- **Push button for opening the storage compartment in the center console loosens, is missing or cannot be refitted**
 - **Push button is now available as an individual item**

Action required: Check the storage compartment cover and the push button (if fitted) and if necessary, either:

- Refitting push button
- Replacing push button
- Replacing storage compartment cover

Checking storage compartment cover and push button

Work Procedure: Check locking lugs on the push button and on the cover of the storage compartment (armrest). Proceed in the same way depending on the respective fault type.

Fault type **A**: Push button loose, locking lugs on the push button ⇒ *Locking lugs on push button -1-* **and** on the storage compartment ⇒ *Locking lugs on push button -2-* are **OK**.

Action required: Refit the push button.

For documentation and warranty invoicing, enter the labor operations and PQIS coding specified below in the warranty claim:

| APOS | Labor operation | I No. |
|----------|------------------------------|-------|
| 68164900 | Checking storage compartment | |

PQIS coding:

| | | |
|-------------------|-------|---------------------|
| Location (FES5) | 68160 | Storage compartment |
| Damage type (SA4) | 1817 | loose |

Fault type **B**: Locking lugs on the push button ⇒ *Locking lugs on push button -1-* **are broken**. Locking lugs on the storage compartment cover ⇒ *Locking lugs on package box cover -2-* are **OK**.

Action required: Order and install new push button.

| Parts Information: | Part No. | Designation - Remark | Qty. |
|--------------------|---------------|---|-------|
| | 971868949 GT8 | ⇒ Release (push button) - Left-hand drive vehicles (I-no. LOL) | 1 ea. |

For documentation and warranty invoicing, enter the labor operations, PQIS coding and parts specified below in the warranty claim:

| APOS | Labor operation | I No. |
|----------|------------------------------|-------|
| 68164900 | Checking storage compartment | |

PQIS coding:

| | | |
|-------------------|-------|---------------------|
| Location (FES5) | 68160 | Storage compartment |
| Damage type (SA4) | 1817 | loose |

Fault type **C**: Locking lugs on the push button ⇒ *Locking lugs on push button -1-* are **OK**. Locking lugs on the storage compartment cover ⇒ *Locking lugs on package box cover -2-* are **broken**.

Action required: **Replace storage compartment cover**, see ⇒ *Workshop Manual 'Removing and installing cover and package box'*.

| Parts Information: | Part No. | Designation - Remark | Qty. |
|--------------------|---------------------------|---|-------|
| | 971867165 xx ¹ | ⇒ Armrest (cover for package box) - includes release (push button) - Left-hand drive vehicles (I-no. LOL) | 1 ea. |

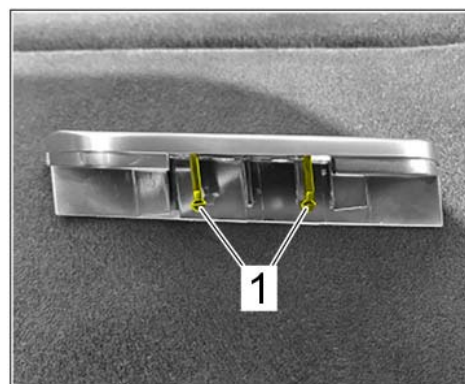
¹ Select vehicle-specific equipment variant from the Porsche parts catalog.

For documentation and warranty invoicing, enter the labor operations, PQIS coding and parts specified below in the warranty claim:

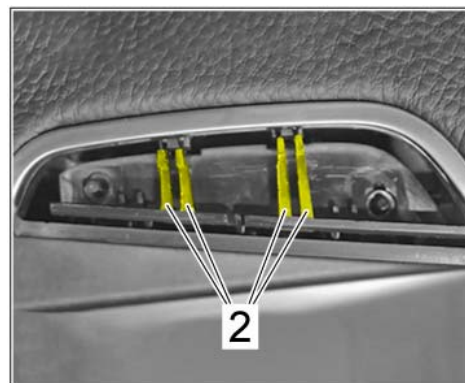
| APOS | Labor operation | I No. |
|----------|-------------------------------------|-------|
| 68164900 | Checking package box | |
| 68161910 | Removing and installing package box | |

PQIS coding:

| | | |
|-------------------|-------|-------------|
| Location (FES5) | 68160 | Package box |
| Damage type (SA4) | 1817 | loose |



Locking lugs on push button



Locking lugs on package box cover

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