



Technical Service Bulletin

90 Night vision system is sporadically inop, DTC B11E101 or B11E201 are stored in the cluster or the night vision module

90 21 87 2062065/1 January 29, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q7, Q8, and Audi e-tron quattro	2019 - 2020	All	Night vision
Audi e-tron Sportback	2020	All	Night vision

Condition

Customer states:

- The night vision system is sporadically inoperative.
- The message “Night vision system: fault. Please contact service” is displayed in the instrument cluster.
- After cycling the ignition, the functionality is restored.

Workshop findings:

- The wiring between the night vision system and the instrument cluster has been checked and found to be in good condition.

One or more of the following DTC(s) may be sporadically stored in the instrument cluster control module, J285 (address word 0017) and/or the night vision system control module, J853 (address word 0084):

Instrument cluster control module:

- **DTC B11E101** (Video line for night vision system).

Night vision system control module:

- **DTC B11E201** (Video line 2 for night vision system).

Technical Background

Tolerances in the instrument cluster can cause it to erroneously detect a wiring problem.

Production Solution

Not applicable.



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Service

Please replace the instrument cluster control module, J285 (address word 0017) according to the steps laid out in the Elsa repair manual.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Remove and install instrument cluster	9025 19XX	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 25 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2062065/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2062065) are subject to change and/or removal.

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