



Technical Service Bulletin

91 MIB3: The "Navigation" license was not purchased

91 21 61 2061933/1 January 19, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2022 - 2023	All	FoD with preparation for the Navigation System
Audi e-tron quattro	2019 - 2023	All	FoD with preparation for the Navigation System
Audi e-tron Sportback	2020 - 2023	All	FoD with preparation for the Navigation System
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5 Cabriolet, RS 5 Sportback, A6, A6 allroad, A6 Avant, S6, and RS6 Avant, A7, S7, RS 7, A8, S8, Q5, SQ5, Q7, SQ7, Q8, SQ8, and RS Q8	2021 - 2023	All	FoD with preparation for the Navigation System

Condition

Customer states:

- The navigation system is inoperative.
- The message "The 'Navigation' license was not purchased." is displayed after clicking on the Navigation tile on the MMI screen (Figure 1).



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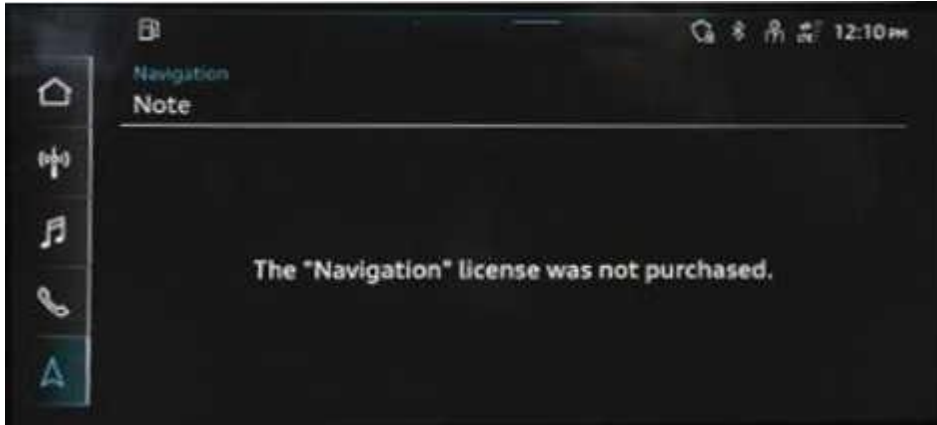


Figure 1. Example of the message.

Technical Background

Vehicles equipped with MIB3 support the “Function on Demand” (FoD) feature.

This enables the customers of certain vehicles (depending on the MIB3 software version) to purchase a license for certain features, including navigation, later via myAudi (pending rollout of the service).

Production Solution

Not applicable.

Service

If the vehicle is fitted with PR Number 7UH (Preparation for Navigation System), this behavior is normal.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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Additional Information

All part and service references provided in this TSB (2061933) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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