



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

This notice applies to your vehicle. See SIL for specific unit identification.

January 25, 2021

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain units mounted on aluminum bodies having pillow block style body door hinges.

Refer to SIL 786 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 786, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Southern Operations
Birmingham, AL

SIL 786

Service Information Letter

January 25, 2021

Units Affected: Units mounted on Aluminum Bodies having Pillow Block Style Body Door Hinges (Verify that your unit serial number is affected by reviewing the attached list in this SIL or by accessing your fleet on connect.altec.com/login)

Body Door Hinge Corrosion

Altec is committed to providing our customers safe and reliable products from initial delivery throughout the useful life of the machine.

Some customers have reported difficulty opening and closing doors or box lids on aluminum bodies. This has included doors or box lids popping or requiring excessive force when being opened and closed. Certain bodies are equipped with doors or box lids that contain aluminum hinge rods going through metal hinges that are manufactured from a different metal. Under some conditions the hinges can stick or seize due to salt solutions that damage the protective coating of the aluminum hinge rod. If the hinge rod seizes, it can cause damage to the hinge, door, or box lid.

To protect the hinge rod from being damaged and seizing, clean the hinge rod and apply a corrosion inhibitor lubricant. LPS 3 Rust Inhibitor, Altec part number 970293161, (refer to Figure 1) has been found in Altec testing to provide the longest corrosion protection. A checklist and lubrication process is provided on page 2. Include this in the Preventive Maintenance and Inspection Checklist for future use.

This repair is not covered under the Altec Warranty Policy. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician.



Figure 1 —
Lubricant

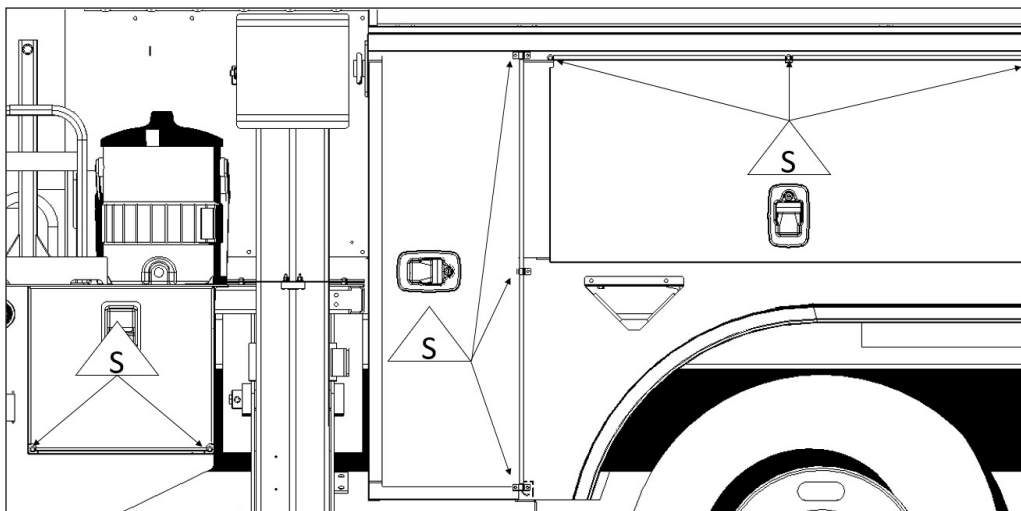
Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	None
Travel	Not Included
NHTSA code	n/a
Prime fail P/N	n/a
Doc ref	n/a

Altec Use Only			
Parts Kit	Part Number	Qty	Warranty
None	n/a	n/a	No

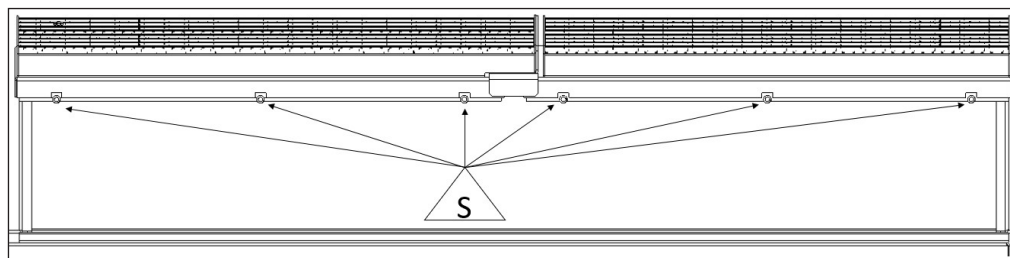
Use the following procedure to clean and lubricate the hinges on aluminum bodies and box lids.

1. Position the unit on a level surface. Apply the parking brake and chock the wheels.
2. Clean the hinges with warm soapy water.
3. Allow the hinges to dry or blow them out with compressed air.
4. Apply the LPS-3 liberally to the hinges, and open and close the doors and box lids several times to evenly distribute the lubricant.
5. Wipe away any excess lubricant.
6. Return the unit to service.

Body Door/Box Lid Hinge Lubrication/6 Months	
	Clean hinges with warm soapy water
	Allow hinges to dry or blow out with compressed air
	Apply LPS-3 lubricant, or equivalent product, to all hinges
	Open and close the doors and lids several times to evenly apply the lubricant



Body Compartment Lubrication Points



Box Lid Lubrication Points