

TECHNICAL TOPICS

BODY/CHASSIS



Center Console Sliding Armrest Rattle or Function Concern

20 - 21MY RR Evoque

Customer Voice:

- A customer may express a concern that there is a rattle type noise from the center console and or that the sliding armrest feature does not function.

Technical Description:

- Engineering is currently investigating this concern and requests your support in identifying the concern.

Status:

- SSM75212 is published to request an EPQR be submitted with the following information:
 - Customers description of how the armrest was being used when the problem was identified.
 - When the problem occurred was the armrest in the open position. If yes was the armrest extended, fully or partially.
 - When the problem occurred was the armrest closed. If yes was the armrest extended fully or partially.
 - Did the armrest exhibit any reduction in functionality before it became unusable If yes, please give details?

