

## TECHNICAL TOPICS

### BODY/CHASSIS



#### Power Tailgate Opening Operation Inoperative/ Malfunction

19 - 20MY Range Rover, RR Sport, RR Velar, Discovery, F-PACE, I-PACE  
20MY RR Evoque

##### Customer Voice:

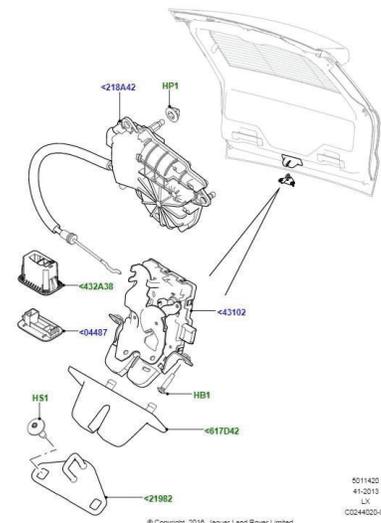
- A customer may report that the rear tailgate is not opening from one of the different switch sources or the tailgate releases but, does not fully open, it just opens slightly.

##### Technical Description:

- The tailgate may not release or release but, not fully power open when release is requested whether from the interior, exterior switches, key fob or gesture input.

##### Status:

- Engineering is investigating reports of rear tailgate operational concerns.
- To support this investigation, should a customer report a concern regarding rear tailgate operation please follow Guided Diagnostics. If the cause is determined and vehicle able to be repaired, please submit an EPQR with details of the operational concern. If tailgate alignment is found to be the cause, please include pictures of the alignment before correction.
- If support is required to diagnose the concern, please submit a TA case.



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