



QUALITY ACTION

CAMPAIGN BULLETIN

Left Front Combination Lamp Dealer Inventory

Reference: PC778
Date: January 12, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

| Affected Models/Years: | Affected Population: | Dealer Inventory: | SERVICE COMM Activation date: | Stop Sale In Effect |
|------------------------|----------------------|-------------------|-------------------------------|---------------------|
| MY2021 Rogue (T33) | NA | 15,619 | January 12, 2021 | NO |

*******Dealer Announcement*******

Nissan is conducting a dealer inventory quality action to inspect the left front combination lamp and, if necessary, replace it on **15,619** specific model year 2021 Rogue vehicles identified in Service Comm. Due to a manufacturing concern that has since been resolved, the installed combination lamp lens may develop a crack that could cause the lamp to fog.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:

- Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC778**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.**
- Use the attached procedure to inspect the left front combination lamp assembly and, if necessary, remedy any vehicles affected by this quality action:
 - A unique campaign repair procedure has resulted in a more efficient repair process and reduced flat rate time.
 - Dealers may order parts, as needed, via DBS starting January 12, 2021.
 - DBS placed orders will begin fulfillment on **January 15, 2021** in the order they are received. **NOTE:** Parts replaced under this activity will be placed on parts return. Monitor the Warranty Parts Return Website located at NNAnet.com for notifications.
 - Dealers ordering parts via normal parts ordering process begins on **February 9, 2021**.
- The service department should submit the applicable warranty claim for the action performed so the campaign can be closed on Service Comm.

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

***** Scroll down for attached Repair Instructions *****



PC778 – 2021 - ROGUE LEFT FRONT COMBINATION LAMP INSPECTION

SERVICE PROCEDURE:

NOTE:

While performing this procedure.

- Ensure no engine compartment fluids come in contact with combination lamp assembly.
- Ensure clean towels (free of chemicals) are used.
- Do **NOT** turn ignition ON until instructed.

1. Confirm the vehicle is affected.
(Figure 1)

- Locate dash VIN plate on the left-hand side lower windshield area
- Confirm VIN on dash VIN plate is included in the quality action

NOTE: VIN shown is an example only



Figure 1

2. Open the Driver's LH Front door.
(Figure 2)



Figure 2

3. Release the hood latch.

- Pull hood release lever shown in Figure 3



Figure 3

4. Open the hood. (Figure 4)

- Pull upward on the hood
- Slide the yellow secondary hood latch to the left
- Lift the hood
- Place the hood prop rod into the slot on the hood

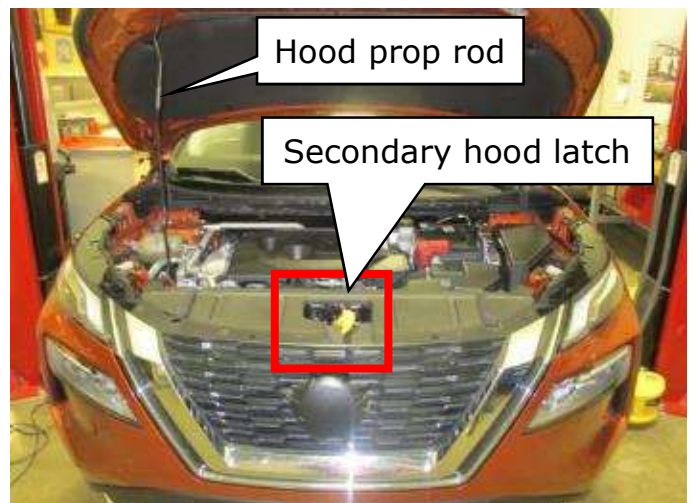


Figure 4

5. Using thumb, press down on the left front combination lamp.(Figure 5)

- With a microfiber towel, wipe the top black portion of the combination lamp assembly
- Using a new **"clean"** disposable glove to prevent cross contaminant of chemicals
- Apply moderate thumb pressure in six (6) locations along the top of the combination lamp shown in figure 5.

NOTE: A new glove **"MUST"** be used on each vehicle inspected to prevent cross-contamination of chemicals.

Failing to follow this instruction could potentially damage other vehicles.

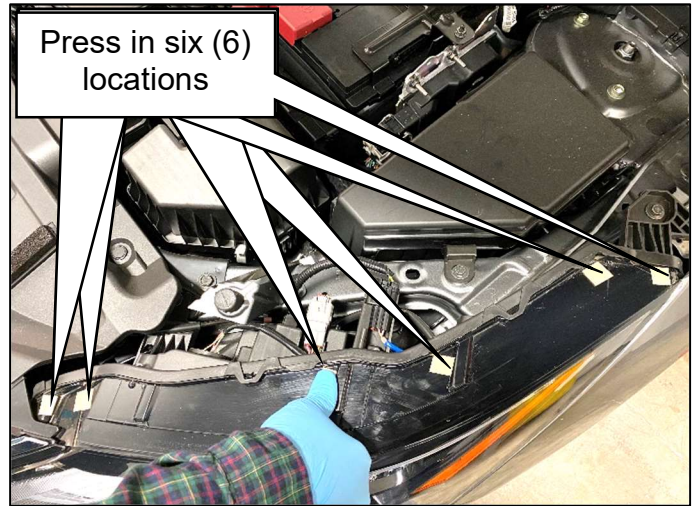


Figure 5

6. Inspect top black portion on left (only) combination lamp for cracks. (Figure 6)

- If **"NO"** cracks are present, no further action is needed. Submit a claim with PC7780 operation code
- If cracks **"Are"** present, continue to Step seven (7) for combination lamp replacement

NOTE: Be aware there are molding lines in this area, the molding lines are not cracks.

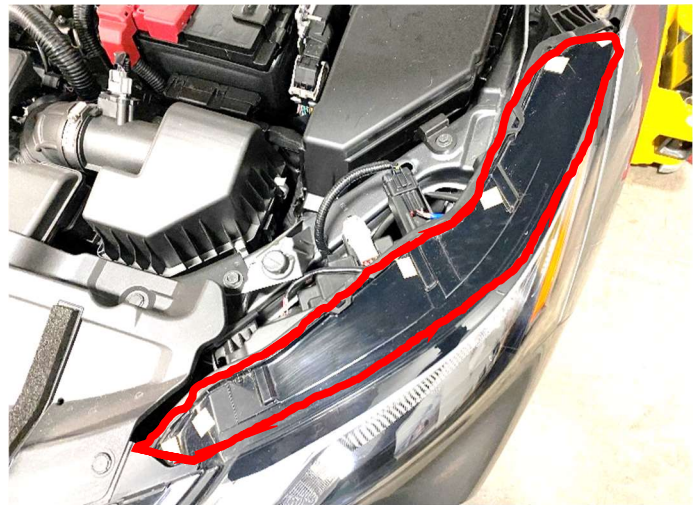


Figure 6

7. Remove front grille cover fixing clips, and then remove front grille cover. (Figure 7)

- Remove ten (10) fixing clips

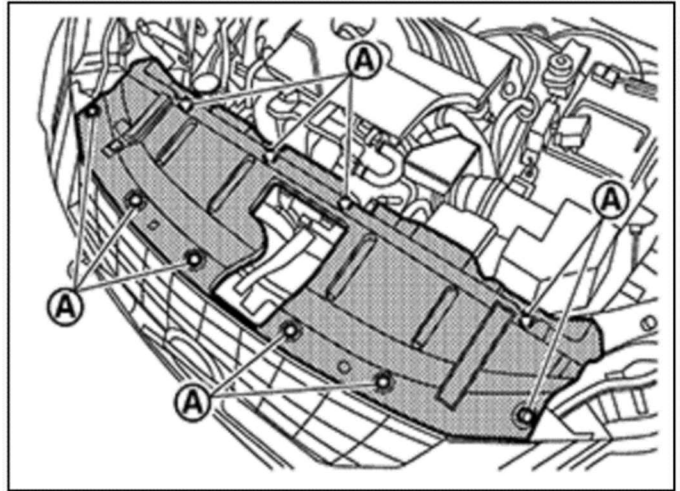


Figure 7

8. Disengage front grille fixing clips and pawls from the backside while pulling front grille toward the vehicle front. (Figure 8)

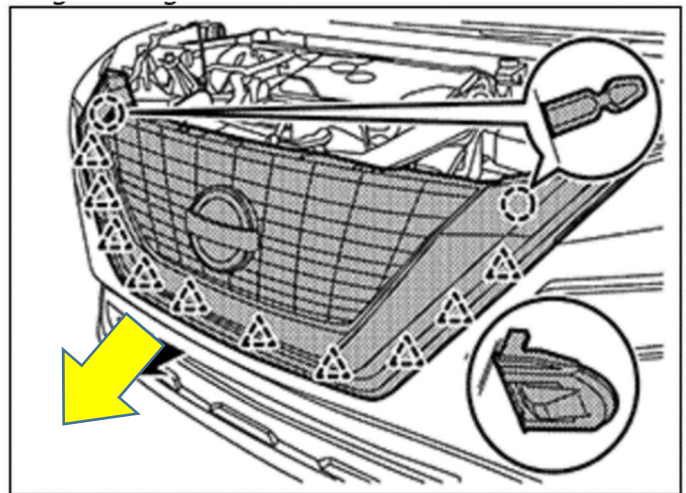


Figure 8

9. If equipped with an Around-View Monitor (AVM), disconnect the wiring harness connector. (Figure 9)

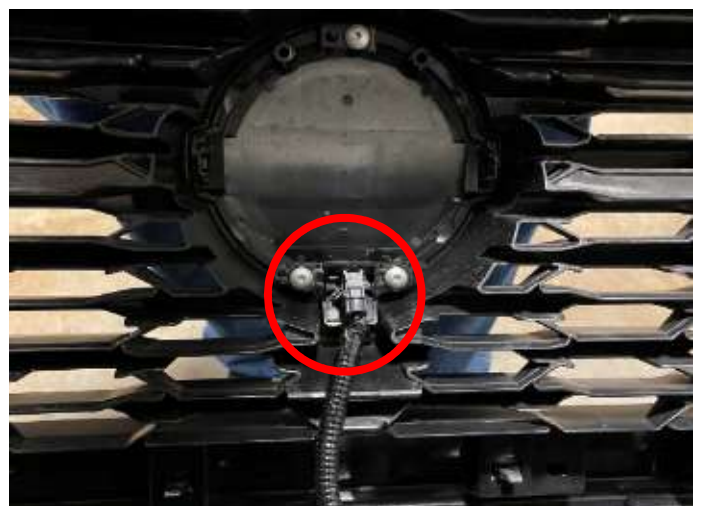


Figure 9

10. Using masking tape, tape painted fender and front bumper fascia to prevent paint damage. (Figure 10)



Figure 10

11. Disconnect the two electrical harness connectors and two bulb connectors behind the combination lamp. (Figure 11)

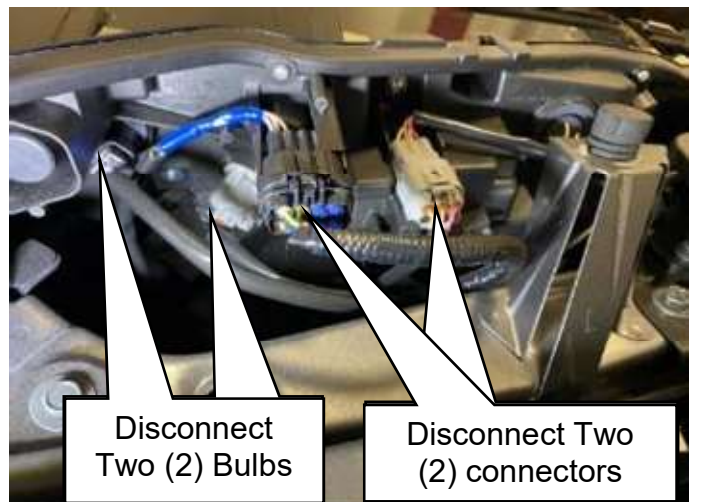


Figure 11

12. Remove connector from combination lamp assembly. (Figure 12)

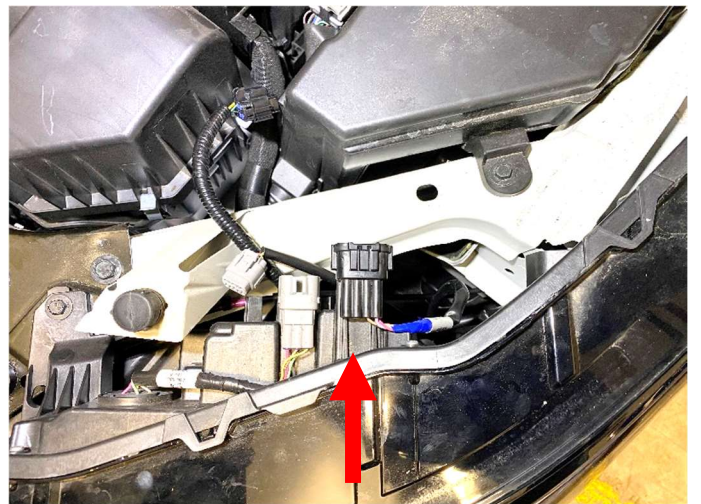


Figure 12

13. Remove mounting bolts and clip on top of the combination lamp assembly. (Figure 13)

- Three (3) mounting bolts
- One (1) clip

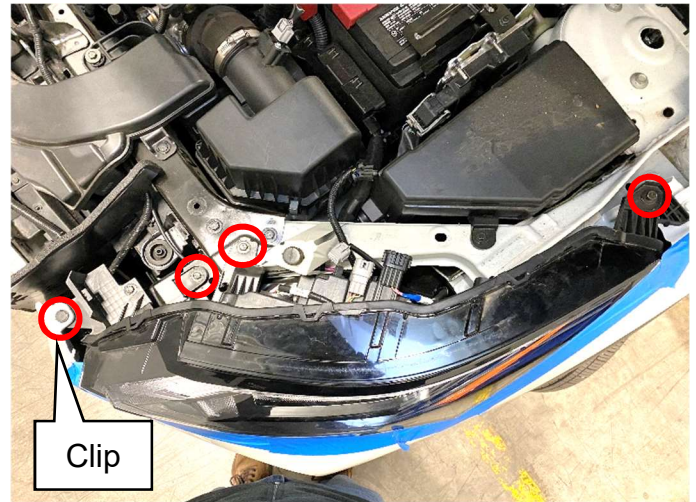


Figure 13

14. Remove one (1) mounting bolt on the back of the combination lamp assembly. (Figure 14)

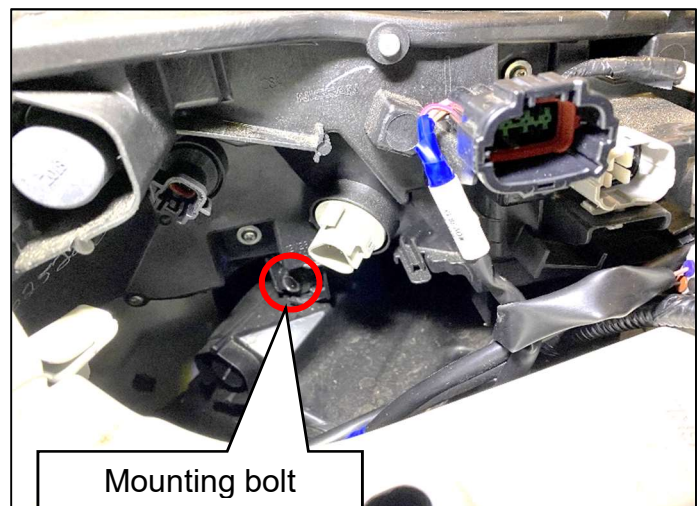


Figure 14

15. Carefully pull the fascia back and remove the cracked combination lamp assembly. (Figure 15)

NOTE: Be careful not to damage fascia.

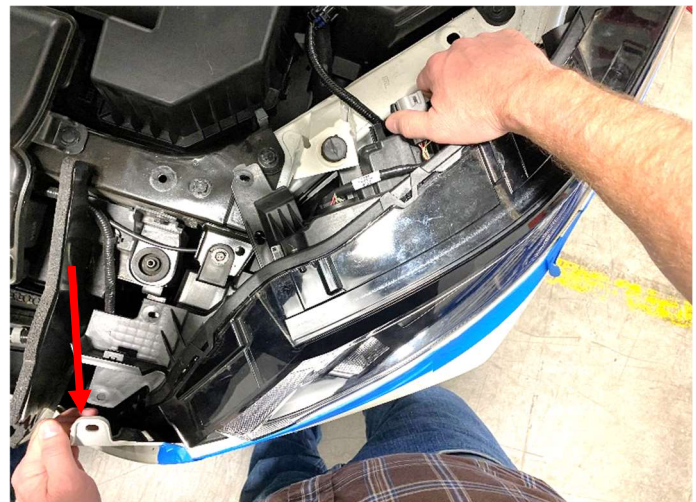


Figure 15

REASSEMBLY:

16. Attach the tape protector to combination lamp assembly. (figure 16)

- Attach the tape protector over raised standoff
- 299H1-6RA0A / Tape Protector
- 26125-6RR0A / Combination Lamp

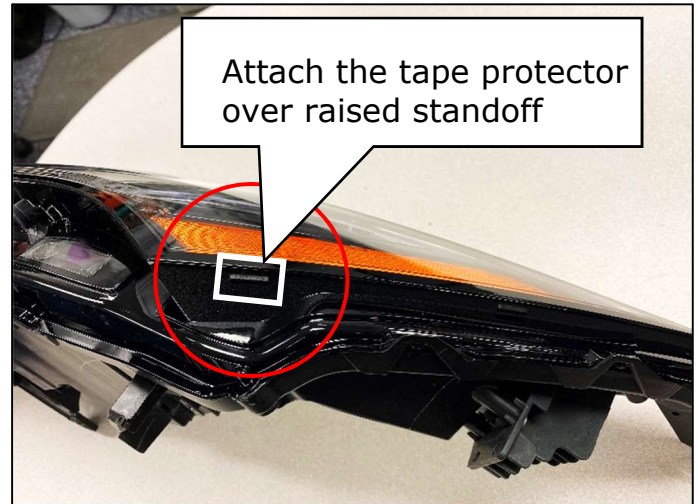


Figure 16

17. Carefully pull the fascia back and install the new combination lamp assembly. (Figure 17)

- Verify alignment dowel is in correct positioned.

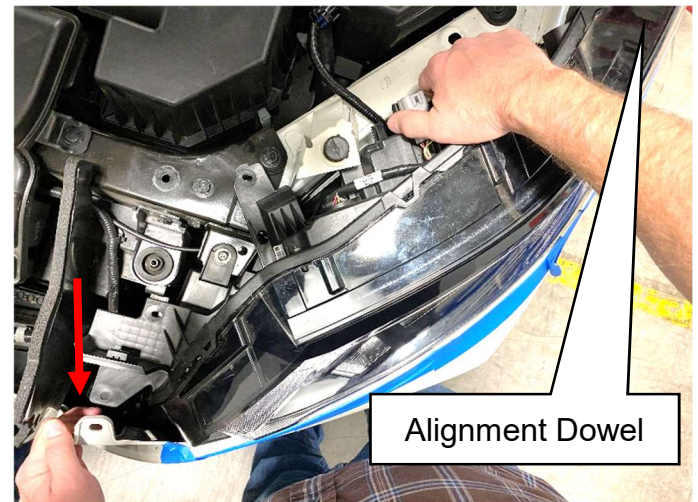


Figure 17

NOTE: Be careful not to damage fascia.

18. Install one (1) mounting bolt on the back of the combination lamp. (Figure 18)

- Torque screw
- 5.5 N•m (0.56 kg-m, 49 89 in-lb)

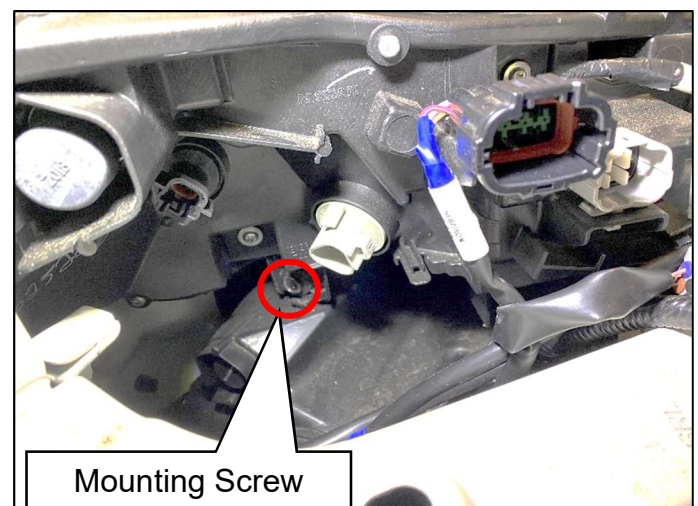


Figure 18

19. Install three (3) mounting screws and one (1) clip. (Figure 19)

- Install one (1) clip
- Install three (3) screws and torque
- 5.5 N•m (0.56 kg-m, 49.89 in-lb)

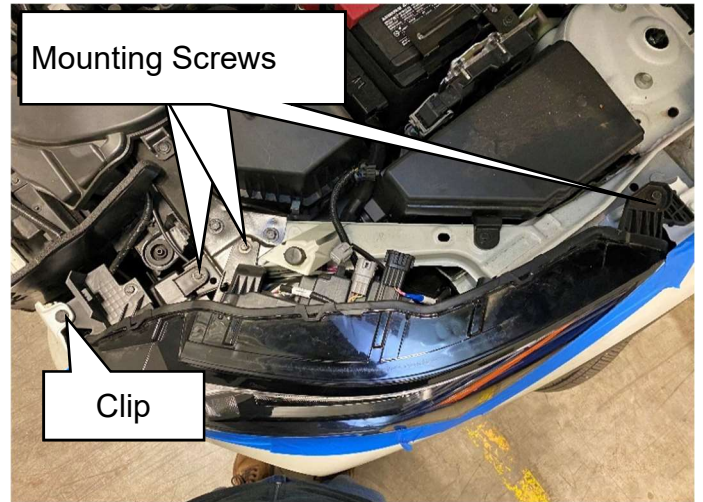


Figure 19

20. Install connector to the new combination lamp assembly. (Figure 20)



Figure 20

21. Connect the two electrical connectors and two bulb connectors behind the combination lamp. (Figure 21)

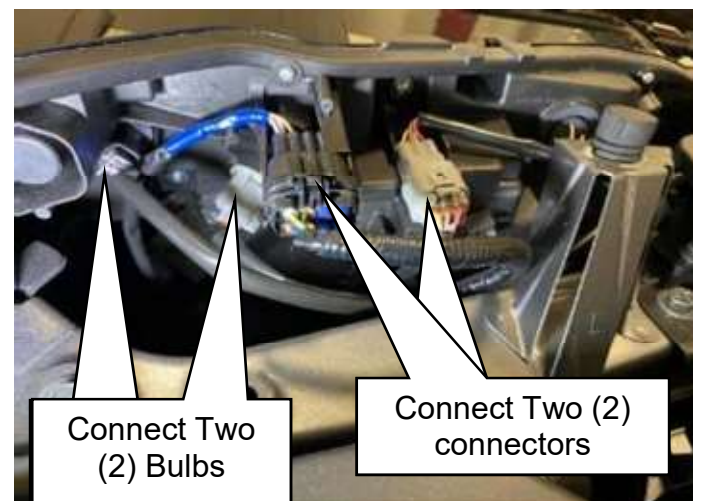


Figure 21

22. If equipped with an Around-View Monitor (AVM), connect the wiring harness. (Figure 22)

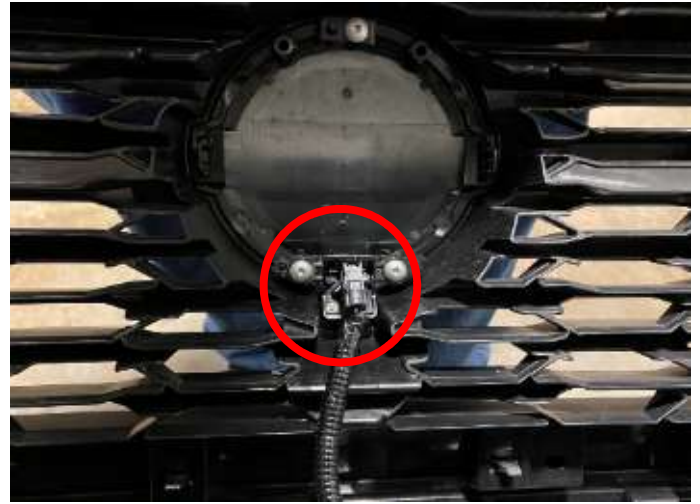


Figure 22

23. Align front grille fixing clips and pawls from backside while pushing the front of grille towards vehicle back. (Figure 23)

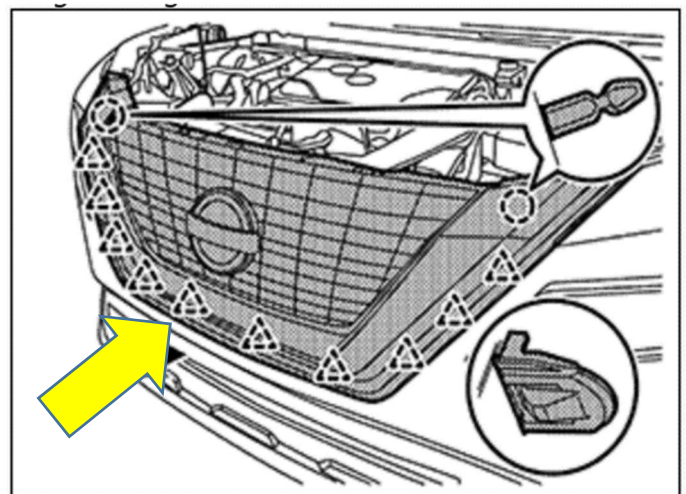


Figure 23

24. Reinstall the front grille cover and reinstall fixing clips. (Figure 24)

- Reinstall ten (10) fixing clips

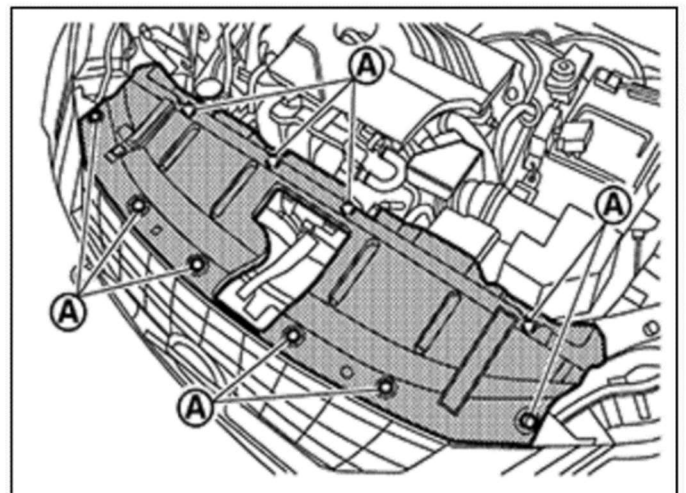


Figure 24

25. Set the parking brake. (Figure 25)

- Pull upward on the parking brake switch and hold upward until the red light turns on



Figure 25

26. Start the engine and turn on the left turn signal. (Figure 26)

- Fully depress the brake pedal and press the start/stop engine button
- Turn on the left turn signal



Start/Stop engine button

Figure 26

27. Verify Combination Lamp Function. (Figure 27)

- Verify marker lamp illumination
- Verify Turn signal lamp illumination
- Verify daytime running lamp illumination



Figure 27

HINT: If all lamps are not working verify electrical connections are secure.

28. Verify combination lamp does **NOT** come in contact with the grill or hood.

- If contact is found, ensure combination lamp installation is correct. (Figure 28)



Figure 28

NOTE: Verify left side fit is similar to right side fit.

29. Clean Combination lamp lens with mild soapy water or Nissan approved cleaner and a clean towel.

30. Turn engine off

- Press the start/stop switch

31. Remove Tape

32. Close hood

33. If the vehicle is equipped with Around View Monitor (AVM) follow the procedure in the service manual to calibrate cameras.

DRIVER INFORMATION & MULTIMEDIA - AUDIO, VISUAL & NAVIGATION SYSTEM
INTELLIGENT AROUND VIEW MONITOR SYSTEM - BASIC INSPECTION -
CALIBRATING CAMERA IMAGE (INTELLIGENT AROUND VIEW MONITOR)

PARTS INFORMATION:


| Description | Part # | Quantity |
|---------------------------------|-------------|------------------|
| COMBINATION LAMP ASSY-FRONT, LH | 26125-6RR0A | 1 (If Necessary) |
| TAPE-PROTR | 299H1-6RA0A | 1 (If Necessary) |

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC778

| | | | | |
|--|-----------------|-----------------------|--|------------------------------|
| Claim Type: | CM | |  | |
| PNC: | PC778 | | | |
| Symptom: | ZZ | | | |
| Diagnosis: | 99 | | | |
| Description: | Op Codes | Flat Rate Time | Parts Required on Claim | Expense Code Required |
| Inspect Left Front Combination Lamp | PC7780 | 0.2 Hr. | NO | NO |
| Inspect and Replace Left Front combination Lamp Without Around View Monitor | PC7781 | 0.4 Hr. | YES | NO |
| Inspect and Replace Left Front combination Lamp With Around View Monitor | PC7782 | 0.8 Hr. | YES | NO |