

Retail Operator / General Manager	Sales – Motorcycles	Sales - Used Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: December 14, 2020 Bulletin #: AS-M-68-20		Source: Name: Title: Phone #:				



BMW Motorrad USA

Aftersales Parts Information Bulletin

TEC284 Club Leather Jackets, Downtown Gloves

Overview: BMW AG has requested the return of all dealer inventory of the Men's and Women's Club Leather Jackets and Downtown Gloves listed below due to quality concerns.

Description	Size	Part Number
Club Leather Jacket, Men's	S	76 12 9 899 221
	M	76 12 9 899 222
	L	76 12 9 899 223
	XL	76 12 9 899 224
	2XL	76 12 9 899 225
	3XL	76 12 9 899 226
	4XL	76 12 9 899 227
Club Leather Jacket, Women's	SX	76 14 9 899 228
	S	76 14 9 899 229
	M	76 14 9 899 230
	L	76 14 9 899 231
	XL	76 14 9 899 232
	2XL	76 14 9 899 233
	3XL	76 14 9 899 234
Downtown Glove	6-6.5	76 21 8 560 843
	7-7.5	76 21 8 560 844
	8-8.5	76 21 8 560 845
	9-9.5	76 21 8 560 846
	10-10.5	76 21 8 560 847
	11-11.5	76 21 8 560 848
	12-12.5	76 21 8 560 849



Stock should not be sold and should be returned.

Concerned are all parts delivered and shipped so far.

Please return all incorrect part(s) to your facing Regional Distribution Center (RDC). Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC284 must appear in the text of your TEC claim. For assistance locating the delivery number, please open an IDS ticket with Dealer Services in the Claims section directed to Returns/Claims/Quality.

TEC284 is valid from December 16, 2020, through December 29, 2020. The deadline for filing a claim under TEC284 is December 29, 2020. All parts must be returned to your facing RDC no later than January 12, 2021.

Please reorder the same number if needed.

MORE QUESTIONS?

Contact Information:

Aftersales Business Development Manager		
Aftersales Marketing Specialist		
Material Planning and Parts Logistics Analyst		