

## STAR ONLINE PUBLICATION

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**Case Number:** S2008000154 Rev. B

**Release Date:** 1/22/2021

**Symptom/Vehicle Issue:** B1053-64 RFHM (Kin Communication) - Signal Plausibility Failure Set In The RF Hub. Unable To Shut Off Ignition, EVIC Displays Service Passive Entry

**Discussion:** The customer may state the vehicle cannot be shut off and the message “Service Passive Entry Vehicle Will Not Shut Off Or Restart” is being displayed EVIC at times. Upon scanning the vehicle for DTC’s you will find B1053-64 RFHM (Kin Communication) - Signal Plausibility Failure set in the RF Hub.



**Repair:** Engineering is currently working on a RFH software update with an anticipated release date in the 2<sup>nd</sup> quarter of 2021. **Replacement of the RFH or any other components will not resolve this issue.**

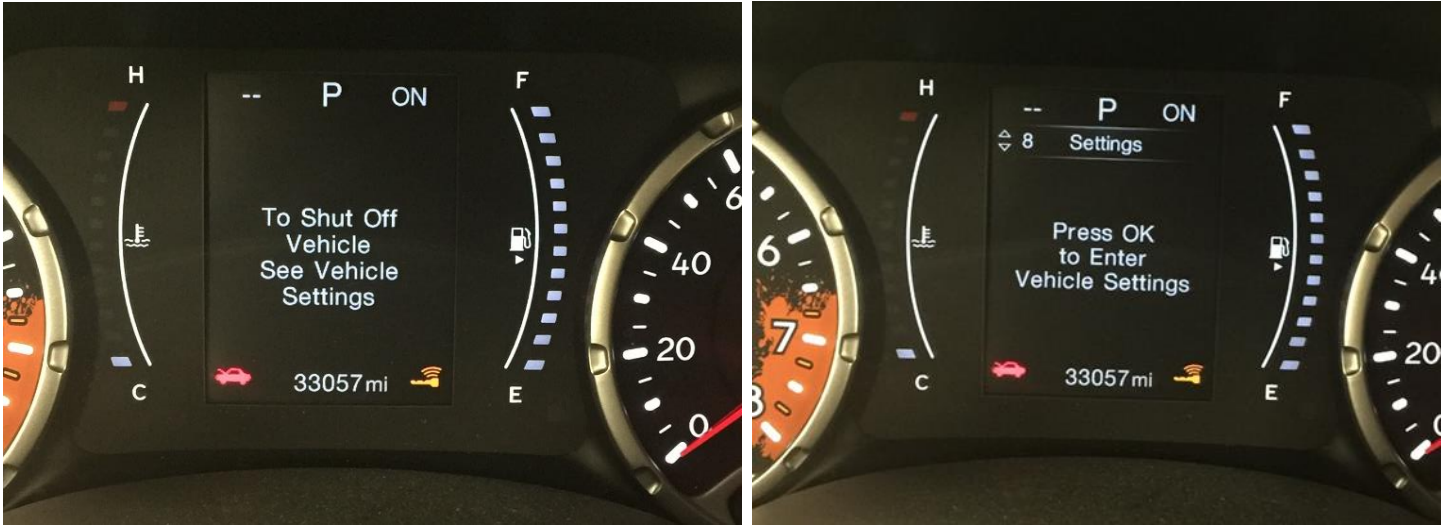
As an interim resolution, perform the procedure outlined below to shut off the ignition.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

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**Note:** Ensure the vehicle is parked in a safe location which is accessible by a tow vehicle. The vehicle WILL NOT RESTART after performing this procedure unless the fault is cleared or the battery is disconnected



**Step 1: Using the EVIC Controls, enter to the “Settings” Menu**



**Step 2: Navigate and select “Safety&Assist Vehicle Shut Off”**

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**Step 3: The warning message that the vehicle will not restart is displayed. Press and HOLD the EVIC OK button. A timer bar will appear.**



**Step 4: Once the timer has completed and the "Press Brake" message is displayed. You must release the OK button.**

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**Step 5. First, press and hold the brake pedal AND THEN press and hold the OK button. The Press Brake timer will start.**



**Once the Brake Timer completes, the ignition will shut off.**

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