



Preliminary Information

PIT5759J Service Safety Restraints System With DTC B14DC SYM 1B and/or 13

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2021	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon Models	2021	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	AYQ
Condition	Some customers may comment on a "Service Safety Restraints System" message displayed on the DIC. When checking for DTCs, a B14DC symptom 1B and/or 13 will be set in the K36 Restraints Control Module. This DTC is for an open or high resistance in the F106DA Driver's front seat inboard airbag deployment loop.
Cause	High resistance at the F106DA Driver's front seat inboard air bag connector.

Correction:

To correct this concern follow the latest version of [N202310850](#) -Customer Satisfaction Program - Airbag Indicator Light Intermittent

Warranty Information

For Warranty information, See the latest version of [N202310850](#): Customer Satisfaction Program - Airbag Indicator Light Intermittent.

Version History

Version	9
Modified	<p>07/23/2020 - Created on.</p> <p>07/29/2020 - Updated correction sections to add note and torque spec</p> <p>08/03/2020 - Updated to add the taping information in the Correction and edit labor op description and time.</p> <p>08/18/2020 - Updated the taping procedure in the correction.</p> <p>09/11/2020 - Updated the Model list, Correction and admin details</p> <p>09/30/2020 - Updated the Cause, Correction, Parts and Warranty section</p> <p>10/19/2020 - Updated the Models and Warranty sections.</p> <p>10/22/2020 - Updated the Correction Sections</p> <p>10/27/2020 - Updated the Correction, Parts and Warranty Sections to</p>

remove the WPC p/n and add the CCA parts information.
12/07/2020 - Updated the Correction and warranty sections



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