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Sent on 02 11 2021 Expires on 04 01 2021
From Brad Ortloff, Manager Auto Campaign Administration Dept.
Subject UPDATE - Warranty Extension: 2018-19 Odyssey, 2016-19 Pilot, 2017-19 Ridgeline V

DATE: February 11, 2021

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: UPDATE - Warranty Extension: 2018-19 Odyssey, 2016-19 Pilot, 2017-19 Ridgeline V6 Fuel Injector

On, November 24, 2020, American Honda announced a warranty extension for certain 2016 Pilot vehicles. Today, February 11, 2021 American Honda is announcing an expansion to the vehicles covered under this warranty extension. Certain 2018-19 Odyssey, 2017-19 Pilot, and 2017-19 Ridgeline vehicles are being added to this market action. American Honda is extending the warranty coverage of the fuel injectors to 10 years from the original date of purchase or 150,000 miles, whichever comes first.

BACKGROUND

The fuel injectors may not have been manufactured to proper specifications. As a result, debris from the high pressure pump or the fuel injector machining process may cause internal wear or clogging inside one or more injectors. Also, the PCM software may misinterpret sensor inputs as a deteriorated catalytic converter.

REPAIR

Dealers will replace the fuel injectors and on certain vehicles may also perform a software update.

PARTS

Parts are available for ordering.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

The following Service bulletins have been posted to the Service Information System (SIS) as of February 11, 2021, and they includes parts, repair, and warranty information related to this campaign:

- 20-100, Warranty Extension: MIL Comes on with DTC P0420 or P0430, with P0300-P0306, P219A, or P219B (with Software Update)
- 21-010, Warranty Extension: MIL Comes on with DTC P0420 or P0430, with P0300-P0306, P219A, or P219B (without Software Update)

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in March 2021.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaign.