



Technical Service Bulletin

PSS 93 Red battery symbol, DTC P0B1300 is stored in the hybrid battery management module

93 21 43 2062211/1 February 17, 2021.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------------|-------------|-----------|----------------------------|
| A6, A7, and Q5 | 2020 - 2022 | All | PHEV |

Condition

Customer states:

- In the instrument cluster, the red battery symbol is shown with the text “Electrical system: fault. Safely stop vehicle” (Figure 1).
- After switching the ignition off and on again, the warning lamp is off and the vehicle works again.



Figure 1. Red battery symbol.

Workshop findings:

The following DTC is stored in the hybrid battery management module, J840 (address word 008C):

- **DTC P0B1300** (Hybrid/HV battery current measurement sender 1/2 variation) with symptom code 14348.

This PSS applies if one of the following DTC combinations is logged in the hybrid battery management module, J840 (address word 008C):

| DTC | Description | DTC #2 |
|---------|---------------------|---------|
| P0B1300 | Only entry in 008C | N/A |
| P0B1300 | In combination with | P33F000 |
| P0B1300 | In combination with | U059B00 |

The PSS **does not apply** if other DTCs in addition to the above combinations are logged in the hybrid battery management module, J840 (address word 008C). In this case the PSS does not apply, continue diagnosis outside of the PSS.



Technical Service Bulletin

Technical Background

There are certain issues with the internal communication between the battery junction box and the power/voltage sensor, and is very unlikely for the customer to experience again.

Production Solution

This bulletin will be updated when more information is available.

Service

1. Explain to the customer that a solution is forthcoming for the 3rd quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

| | | | |
|-------------------------|---|--------------|--|
| Claim Type: | <ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 9327 | | |
| Damage Code: | 0039 | | |
| Diagnostic Time: | GFF – Checking and clearing fault codes included in existing labor operations | 0151 0000 | Time stated on the diagnostic protocol (Max 20 TU) |
| | Road test prior to service procedure | No allowance | 0 TU |
| | Road test after service procedure | No allowance | 0 TU |
| Claim Comment: | As per TSB #2062211/1 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Technical Service Bulletin

Additional Information

All part and service references provided in this TSB (2062211) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.