

SSM 49565 - 2019-2020 Edge/Nautilus - Power Liftgate Inoperative From Both Switches

Some 2019-2020 Edge/Nautilus vehicles may exhibit an inoperative power liftgate with or without diagnostic trouble code U3000-49 stored in the rear gate trunk module (RGTM). This may be due to the RGTM software. To correct the condition, reprogram the RGTM using the latest software level of the appropriate Ford diagnostic scan tool. For claiming use causal part 14B291 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2019 - 2020 CAR: DQ CD539N EDGE

2019 - 2020 CAR: D9 U540N MKX