

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75264 - Air Conditioning (A/C) not blowing cool air into the cabin.

**Models :** I-Pace / X590

**Engineer** Hooper Tristan

**Name :**

**Last** 09 FEB 2021 14:55:28

**Modified :**

**Category :** Electrical

**Symptom :** 208000 Climate Control

**Content :** **Issue:**

JLR is investigating Jaguar I-Pace (X590) A/C Charging Port - Leak

**Cause:**

Under investigation

**Action:**

If this symptom is reported please raise an ePQR with the following information;

- Vehicle details & service history attached
- Clear and in focus photographs of the suspected Charge Port leak
- Do not attach the Air Conditioning machine to the suspected charge port, instead recover the refrigerant from either the High or Low side depending on situation
- Order and replace Part T4K12782 to preserve the Air Conditioning Charge port for further investigation

Thank you in advance for your assistance with this matter