

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75300 - Poor Air Flow From Rear Face Vents On 4 Zone Climate
21MY Only

Models : F-Pace / X761

Engineer Richard Attwood

Name :

Last 27 FEB 2021 17:53:42

Modified :

Category : Body

Symptom : 107000 Interior Trim

Content : Issue: A customer may report poor air flow from the rear face vents located in the centre console on F-PACE 21MY four zone climate control derivatives only.

Cause: Air vent ducting incorrectly positioned during manufacture.

Action: If the above concern is evident during inspection, please carry out the followings steps:

- Remove the rear vent cap from the centre console with reference to image 1. **Note** - The cap is secured by five clips around the periphery and are released by pulling the complete end cap away from the centre console.
- Check the position of the two air ducts with reference to image 2. If the air ducts are positioned behind the plastic/ foam mouldings pull the two ducts towards you to the position shown in image 3.
- Refit the rear end cap ensuring the 2 lower clips are located first followed by the 3 upper clips reference image 4. **Note** - If the lower clips are not engaged first, the air ducts will not locate correctly during assembly.
- Check that the air flow has returned to normal and release the vehicle. If the air flow remains poor then continue with diagnosis with reference to TOPIx Workshop Manual.

File : [X761 4 Zone Climate Rear Face Vents.pdf](#)