

## Technical product information

<b>Topic</b>	Owner's Handbook - Incorrect roof console image shown - Garage Door Opener (GDO)
<b>Market area</b>	Bentley: worldwide (2WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2062075/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
whole vehicle -> accessories -> handbook	literature -> image wrong	

## Vehicle data

### Bentayga - W12 and V8 Kovomo only

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14A9	2021	E		*	*	*
4V14D9	2021	E		*	*	*
4V14G9	2021	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

The Owner's Handbook is showing an incorrect roof console image, highlighting the Garage Door Opener (GDO) programming switches for Bentleyga 21MY vehicle derivatives

NOTE: The (GDO) is an optional feature

## Technical background

The image shown in Figure 1 has been removed from the Controls and Interior Features chapter of the Owner's Handbook

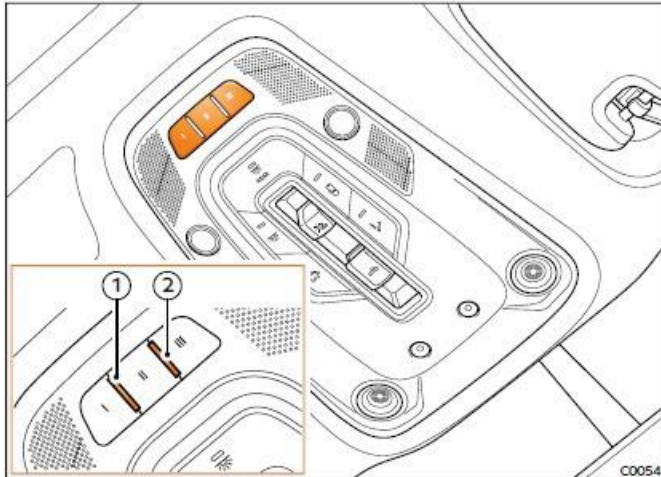


Figure 1

▪ The GDO switches are no longer fitted in the roof console and all functionality is controlled within the Infotainment system.

## Production change

Owner Handbooks with the image removed will be introduced into Manufacturing once published

## Measure

The configuring of the Garage Door Opener can be now achieved by accessing the following area of the Infotainment system and by following on-screen guidance:

- Setting and service - Garage door opener - *(when fitted)* configure the garage door opener

## NOTE:

*The handbook advises the customer with the following text:*

*'Setting up a new device is done by using the Bentley Infotainment system from inside the vehicle'*

## Parts information

Not applicable

## Customer information

Replacement copies of the Owner Handbook or an Addendum will not be made available for this subject