



SERVICE BULLETIN

Classification:	Reference:	Date:
FE21-001	NTB21-012	February 19, 2021

2017 MURANO; DIFFICULT TO FILL FUEL TANK

APPLIED VEHICLE: 2017 Murano (Z52)
APPLIED DATE: Vehicles built on or between 1-26-17 to 3-28-17 **ONLY**

IF YOU CONFIRM

The customer reports they routinely experience difficulty fueling the vehicle at different fuel stations (filling nozzle shuts off every few seconds while filling at multiple stations and using multiple filling pumps) on an **APPLIED VEHICLE** produced within the **APPLIED DATE RANGE** listed above.

ACTION

Replace the fuel tank with the parts listed in **PARTS INFORMATION** on the next page of this bulletin.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

⚠ WARNING

To prevent serious burns, avoid contact with hot metal parts. Perform the operation after the exhaust system has fully cooled down because the system will be hot just after the engine stops.

1. Replace the fuel tank.
 - For fuel tank replacement, refer to the Electronic Service Manual (ESM), section: **ENGINE > FUEL SYSTEM > REMOVAL AND INSTALLATION > FUEL TANK.**

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BOLT-FIX PROPELLER SHAFT (1) (2) (Front Propeller Shaft Bolts)	37120-JD00B	4
GASKET-EXHAUST MUFFLER (1)	20691-30P00	1
GASKET-EXHAUST TUBE FRONT (1)	20692-8H30A	1
NUT-CARRIER BEARING (1) (2)	01223-N0021	2
NUT-EXHAUST TUBE FRONT (1)	01225-N0011	2
NUT-FIX PROPELL (1) (2) (Rear Propeller Shaft Nuts)	37171-7S00A	4
PACK FUEL GAUGE (1) (Fuel Pump Assembly Seal)	17342-1HJ0A	1
TANK ASSY-FUEL	17202-5AA0B	1

- (1) Single use part.
(2) AWD only.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Fuel Tank	(1)	FB10AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the Fuel Tank Assembly (17202-*****) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 19, 2021	NTB21-012	Original bulletin published

