



Technical Service Bulletin

91 ConBox: DTC B18BDF0 or B18DEF0 entered in the control module for emergency call module and communication unit

91 21 79 2062480/1 March 5, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6 allroad, S6, S7, RS 7, SQ8, and RS Q8	2020	All	ConBox Low
RS 5, RS 5 Cabriolet, and RS 5 Sportback	2019	All	ConBox Low
A4, A5, A4 allroad, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, A6, A7, A8, S8, Q5, Q7, SQ7, Q8, and R8	2019 - 2020	All	ConBox Low

Condition

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTCs may be sporadically stored in the control module for emergency call module and communication unit, J949 (address word 0075):

- **DTC B18BDF0** (Mobile Network Antenna 1 Connected But Not Coded).

And/Or

- **DTC B18BEF0** (Mobile Network Antenna 2 Connected But Not Coded).

Technical Background

The diagnostic routine is too sensitive.



Technical Service Bulletin

Production Solution

Not applicable.

Service

The DTCs B18BDF0 and B18BEF0 are stored in the control module for emergency call module and communication unit, J949 (address word 0075) are entered erroneously (Ghost DTCs).

1. Please clear the DTCs and release the vehicle without running any test plans.
2. Do not replace any parts. Any part replacement for this concern may be denied.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9170		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2062480/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062480) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



Technical Service Bulletin

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.