



## STAR ONLINE PUBLICATION



**Case Number: S2123000011**

**Release Date:** 02/20/2021

**Symptom/Vehicle Issue:** Rattle Tapping Fluttering Noise From A Pillar Or Dash  
Driving At Highway Speeds

**Customer Complaint/Technician Observation:**

Rattle, tapping, fluttering noise from the dash or front of the vehicle when driving at highway speeds. May sound like the noise is coming from the windshield. Noise could be from either left or right front door area.

**Discussion:**

Inspect the A-pillar weather strip at the bottom inside corner of the door panel for a loose/distorted condition (fig 1). If any damage is found to the weather strip- replace and re test. If the noise is gone- repair is complete. If noise is still present, tape off the weather strip and test drive to verify that the noise goes away and that the weather strip is the source of the noise. Ensure weather strip retaining pins are fully engaged and installed properly. Use a small dab of black weather strip adhesive applied to the joint between the door shell and weather strip to secure the lowest tip to the door to prevent fluttering (fig 2).

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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030 - Doors, Door Mirrors and Related Parts 605 - Weatherstrips, Front Door

A-Pillar Weatherstrip

Location-RF Door

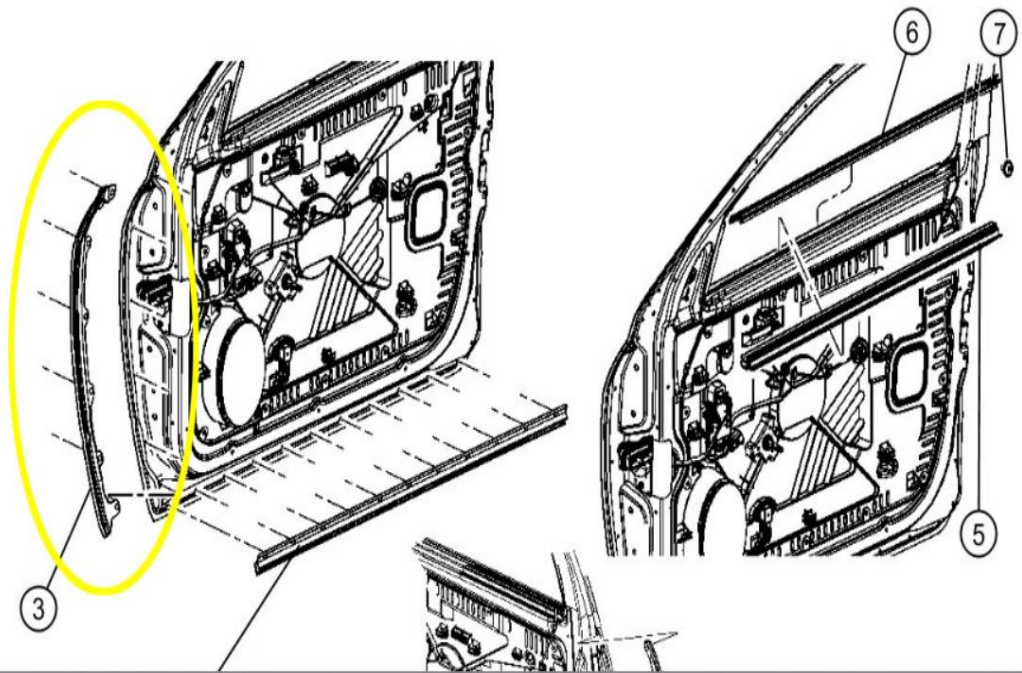


Fig 1. Door Weather strip

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Inside Lower  
Corner of  
Door  
Panel



Fig 2

Area to apply small dab of weather strip adhesive as necessary

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