

Tenneco Inc  
Warranty Center  
One International Drive  
Monroe, Michigan 48161

Tel 734-384-7898  
Fax 800-784-1152

September 1, 2016

APW KNOX-SEEMAN WARE  
CARSON  
1073 E ARTESIA BLVD  
CARSON, CA 90746

Re: Monroe® Conversion Kit 71495ST

Our records indicate that we shipped you the above product that does not conform to our standards. All products must be scrapped. These are identified with the date code P173K2K. The date code appears on the label under the country of origin.

Number of units shipped during this period: 1

We will issue a credit to your account upon receipt of the part number that we are requesting you send back. We apologize for any inconvenience this may have caused and continue to strive to deliver excellent service and product support in the future. Please note the steps listed below to ensure complete customer satisfaction and include a copy of this letter as a pack list.

- 1) Record quantity of units being returned.

71495ST \_\_\_\_\_

- 2) An UPS call tag or Bill of Lading can be acquired by calling the warranty department at the number listed at the bottom of this letter. Any freight cost incurred will be reimbursed upon return of the product to the address below if not shipped via UPS or Yellow Freight.

Tenneco Inc.  
Return Center  
2000 Bolton St  
Paragould, Arkansas 72450

- 3) To expedite the issuance of credit and reimbursement of freight charges, please forward copy of the pack list and freight bill to:

Tenneco Inc.  
Warranty Dept: Quality Returns  
1 International Drive  
Monroe, MI 48161

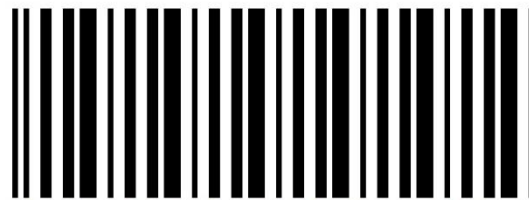
Or

[Warranty\\_service@tenneco.com](mailto:Warranty_service@tenneco.com) / fax: 800-784-1152

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

**OESpectrum®**

**71495**



0 48598 07337 2

P-Packs Included:  
P01418

**ERC**

MADE IN USA

P16173H