## **Dorman Product Alert Bulletin**

February 5,2021

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Product Category: Turbocharger Part Number(s): 667-251
Destroy in Field: No

Return Location: Dorman Products, 3400 East Walnut Street, Colmar, PA 18915

**Issue Credit:** Please be sure to code return with <RGA-Q> number on outside of container

Apply to Defective All: No

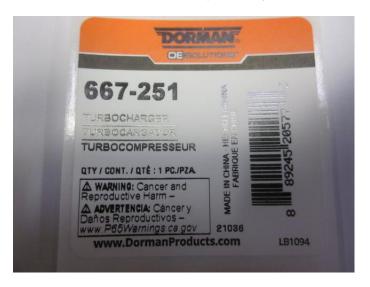
**Return Authorization:** 

New Product Availability: February 2021

## **Return for Inspection Instructions:**

- Dorman requests that inventory be returned for part # noted above including all date codes.
- Dorman is conducting an inspection on this SKU including all date codes that have been shipped.
- New Product will be replaced by Part # 667-251

Yes





## Notes/Comments:

• If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

## **Return Instructions:**

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (<u>crdorman@dormanproducts.com</u> / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned
- 3. Please mark these to:

Dorman Products, Inc- Returns
3400 East Walnut Street
Colmar, PA 18915
Attn: RGA Q-Number

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.