Technical Journal

TITLE:
Polestar 2: Suspension setting/adjustment

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:
TJ 35713.1.1	**Technical Service**	**United States and Canada**

PARTNER:		ISSUE DATE:	STATUS DATE:
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FUNC GROUP:	FUNC DESC:	
7610	**Shock absorber**	**Page 1 of 2**

Rows beginning with * are modified
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DESCRIPTION:
All Polestar 2 vehicles have been market adapted with a suspension setting of 12 front and 12 rear.

Polestar has decided to offer the customer **1 Free** adjustment. Please refer to VIDA for recommended setting options. However, if customer would like settings different from those listed in VIDA, that is acceptable also.

Note: Expect to see cars with different settings.

When diagnosing a Polestar vehicle with suspension/ride quality complaints, please follow recommendations under service.

CSC Customer Symptom Codes

Code	Description
RD	Shock absorption/Harsh ride

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		-	0-0

SERVICE:
When diagnosing a suspension/ride quality complaint, please start by **checking** and **noting** the customer's settings in the RO.

Note: We should always return it to customer settings.

VST Operation Number

VST Operation Number	Description
76182-2	Shock absorber adjustment

LABOR TIME:
0.2

Labor time subject to change without notice.

VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 7610.