



# Technical Service Bulletin

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**91 MIB3: no audio output from radio sources and only one or no stations are listed, DTC U10BA00 may be stored**

91 21 83 2060522/2 March 23, 2021. Supersedes Technical Service Bulletin Group 91 number 20-04 dated August 27, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5	2020	All	MIB3

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title Revised header (Added DTC) Revised <i>Condition</i> (Added DTC)
1	08/28/2020	Initial publication

### Customer states:

- No audio output from any radio source.
- Only one, or no stations are listed in the respective station lists.

### Workshop findings:

The following DTC may be stored in the information electronics control module 1, J794 (address word 005F):

- **DTC U10BA00** (Local data bus no communication).

Or

- No DTC is stored.

## Technical Background

A software bug can cause the radio station list to become corrupt.

## Production Solution

New software in the information electronics control module, J794 (address word 005F) addressed the condition.



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## Service

### Required equipment:

- ODIS Tester.
- SVM code.
- MIB3 Software update on a USB flash drive (see *Required Parts and Tools* or download the software from MirrorServer using the SD Creator Program).

### Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

### Service work:

- Update the MIB3 infotainment system using either Method 1 or Method 2 according to TSB 2060523: *91 MIB3 Software Update Instructions* and use SVM code MHI3US3281.

### Method 1: Automated update using ODIS.

### Method 2: Manual update due to SVM code or Server issues.

Vehicle	SD Creator Part Number	SVM Code
A4, A5	8W0906961B	MHI3US3281

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9196		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	See TSB #2060523
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU



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<b>Claim Comment:</b>	As per TSB #2060522/2
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Model	USB Flash Drive	Quantity
A4, A5	8W0906961B	01 (Shop tool)

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2060523, *91 MIB3 Software Update Instructions*.
- TSB 2047812, *00 SD Creator: how to set up and use the SD Creator for obtaining vehicle software updates via the MirrorServer*.

All part and service references provided in this TSB (2060522) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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