

March 2, 2021

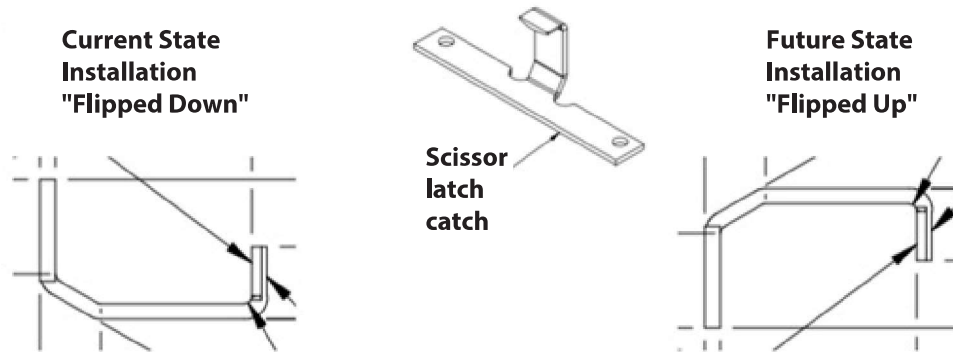
Product Change Notice – Scissor Latch Catch for 3000 Series windows

Dear Valued Customer:

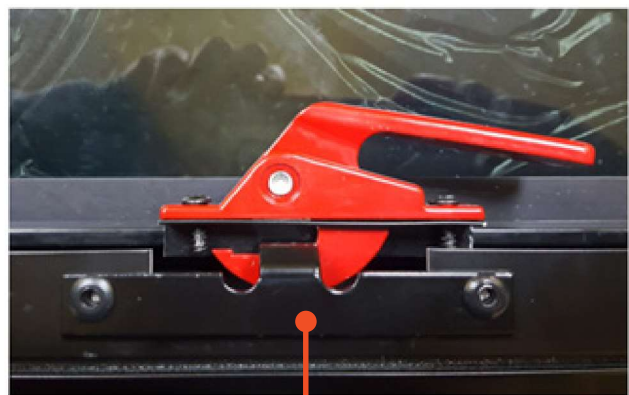
As part of our ongoing efforts to improve product performance, the scissor latch catch used on the 3000 Series Exit windows, a running change is taking place to rotate the installation of the catch (see below). This will significantly increase the lock engagement of the exit latch.

Products affected are: 3000 Series Exit windows (NV EPW, NV VEPW)

The change is expected to take place on or around April 1, 2021.



Scissor latch catch current



Scissor latch catch future

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Troy Whetten

Director of Sales

Lippert Components, Inc.

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no new part number.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the latches are interchangeable.
- 4. Does the customer need to replace inventory?** No, the change is taking place on or around April 1, 2021.