



December 22, 2020

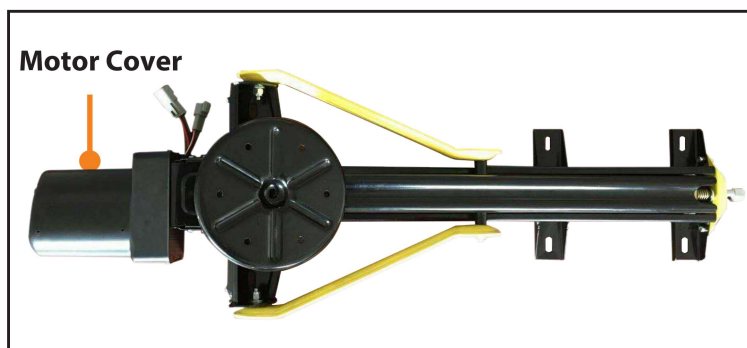
Product Change Notice - Improved motor for Ground Control 3.0 C-jacks

Dear Valued Customer:

Please be advised LCI has made an improvement to the motor for the C-jacks on the Ground Control leveling system. The motor has been redesigned to an IP65 rated motor, reducing the opportunity for dust and water intrusion.

There is no change in fit or function with the improvement. The system comes from LCI with the motor installed on the jack with a motor cover, so there is no change in installation for the OEM customer. The only visible change will be an IP65 stamp on the jack motor cover. As of 12/22/20 the motors are not stamped but they will be as soon as tooling is completed by the supplier. There is no visible change to the actual motor.

There is no change in price for the new motor and no change in part number. The change underway.



Please note: The C-jack motor cover will be stamped with IP65 (not shown on sample).

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no new part number.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the motors are interchangeable.
- 4. Does the customer need to replace inventory?** No, the change was made on a running basis.