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<b>Sent on</b>	03	26	2021	<b>Expires on</b>	05	13	2021
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Emissions Recall and W.E: 2014 Accord Plug-in Hybrid Battery Update
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DATE: March 26, 2021

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall and Warranty Extension: 2014 Accord Plug-in Hybrid Battery Update

Today, March 26, 2021, American Honda is announcing a stop sale and emissions recall for certain 2014 Accord Plug-in Hybrid vehicles. The hybrid battery capacity may degrade without correctly illuminating the MIL as required.

In addition, improperly manufactured batteries may cause batteries to prematurely deteriorate. American Honda is therefore extending the warranty coverage on these batteries to 12 years from the original date of purchase or 200,000 miles, whichever comes first. Refer to your eResponsibility report or do **an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to an incorrect cell capacity setting, the MIL may not illuminate when the battery falls below acceptable capacity levels. A protective layer was also improperly applied during manufacturing which may cause the battery to prematurely deteriorate causing the power system warning and MIL to illuminate.

REPAIR

All affected vehicles must have the Battery ECU software updated first before the warranty extension will apply.

PARTS

The software will be available at launch. Replacement batteries under the warranty extension will also be available at launch.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Service bulletins 21-037, *Emissions Recall: 2014 Accord Plug-in Hybrid (PHEV) Battery Software Update* and 21-038, *Warranty Extension: 2014 Accord Plug-in Hybrid (PHEV) High Voltage Battery Pack Deterioration* have been posted to the Service Information System (SIS) as of March 26, 2021. They include software, inspection, repair, parts, and warranty information related to these campaigns.

CUSTOMER NOTIFICATION

American Honda will notify customers in early May 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.