

## CAMPAIGN LAUNCH STATUS

### H327 SERVICE ACTION - 21MY I-PACE CHARGE CABLE PLUG



UPDATE PRIOR TO SALE H327 - CHARGE CABLE PLUG MAY NOT LATCH OR UNLATCH

|                 |   |
|-----------------|---|
| AFFECTED MODELS | 21MY I-PACE   |
| VOLUME AFFECTED | 1 USA 19 CAN  |
| REPAIR          | On certain 2021 model year I-PACE vehicles, customers may report an inability to charge the vehicle or disconnect the charge plug. DTC P3034-96 may set for failure to Lock or Unlock the charge cable inlet locking motor after 3 attempts. These vehicles will require a Battery Charger Control Module (BCCM) software update to correct this. |
| REPAIR TIME     | 0.2 hrs + Drive in/out  |
| CAMPAIGN LAUNCH | February 12 <sup>th</sup> , 2021  |
| Notes           | 8 Canadian and 1 USA vehicles will be reworked by JLR. 10 Canadian units are in retailer stock and one is retailed. Owners of affected vehicles will be notified by mail and requested to make a repair appointment   |



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