Technical product information

| Торіс | Bentayga Speed - Phone, Media and Navigation screen showing as initialising permanently within the DIP |
|-----------------|--|
| Market area | Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05) |
| Brand | Bentley |
| Transaction No. | 2062549/2 |
| Level | EH |
| Status | Approval |
| Release date | |

New customer code

| Object of complaint | Complaint type | Position |
|---|-------------------------|----------|
| information, navigation, communication, entertainment -> instrument cluster, displays, display panels | control units, services | |

Vehicle data

Bentayga Speed

Sales types

| Туре | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|--------|------|-------|-------------|-------------|--------------|------------------|
| 4V14G9 | 2021 | E | | * | * | * |

Documents

Document name master.xml

Customer statement / workshop findings

The Phone, Media and Navigation screen showing as initialising permanently within the DIP (Figure 1)



Figure 1

Technical background

Software update for Address 0017 - Refer to the instructions within the Measure section

Production change

Not applicable

Measure

General information for the reprogramming:

• The closed-circuit voltage of the vehicle must be at least 12.5 V during the reprogramming. Connect the battery of the vehicle to an external power supply. For further information see the Maintenance manual

• During the reprogramming switch off all unnecessary consumers (ventilation, seat heater, interior lights)

• Because of the highest transmission stability we recommend the use of the diagnosis interface VAS6154 (WiFi diagnostic tool) only in USB operation or cable-connected VAS 5055 for the reprogramming (updating) of control units. If these units are not available, the diagnosis interface VAS5054 (A) can also be used in USB mode

1. Select and run Guided fault finding

• Within the Special functions tab select 'SVM – Code Input' then select Perform test (Figure 2)

| Control units | Jobs DISS TPI Test plan Special functions | Operating modes * | | | |
|--|---|------------------------|--|--|--|
| ests for the | complete vehicle | O Diagnosis | | | |
| Status | tus Tests * | | | | |
| - | Immobilizer - Special Function | C Flath in constrained | | | |
| - | Service Immobilizer | O Test insta mente | | | |
| | Software Versions Management (SVM) | | | | |
| - | SVM 2.0 - Activations | I ITEO | | | |
| - | Check SVM communication | (S Admin | | | |
| - | Delete Activations | Protocol # | | | |
| - | Erase fault memory - overall system | Data A | | | |
| - | SVM - Check vehicle configuration | Current view | | | |
| - | SVM - Code Input | | | | |
| SVM - Direct Input SVM code for problem-related update The SVM - Direct Input SVM code for problem-related update is applied when a specific change to control units is to be made by means of a so-called SVM code. Possible changes may be; hardware test, software modification by update programming; | | Diagnostic session | | | |
| Perform tes | Show documents | > 🖾 🥝 | | | |
| and the second s | | | | | |

Figure 2

2. On the next screen enter the SVM code 4V017ECL01 and select Adopt (Figure 3)

| DISS TPI Sequence | Operating modes | | | ĥ | |
|--|-----------------|-------------|---------------------|---|----|
| SVM - Direct insur SVM code for nonheminelated undate AV/017ECI01 | | | | | |
| Enter SVM code | | | Billef-Report | | |
| Software version management (SVM) | | | | | |
| You have selected the SVM code input program. | | | Ca Test instruments | | |
| - Enter the required SVM code. | | | 🗑 Info | | |
| Official SVM codes are to be found in various media: | | a ser | | | |
| Technical Bulletin Update medium (CD, SD card, etc.) Description of field campaigns | e | Protocol | | * | |
| Ordering system for replacement/original parts (e.g. Parts Catalogue) Of (original parts) fact sheet Of (original parts) fact sheet | | | ita A | | |
| | | Current vie | ew | | |
| ONOTE | 3 Print | | | | |
| If multiple SVM codes are applicable for this vehicle, you are recommended to end the flash/diagnosis session every time after executing an SVM code. As a result, after an innition on/off cvice the event memories are interropated and erased as necessary. | | | Diagnostic session | | ١. |
| A K K > > Hep | Cancel test | >> | 12 | 0 | |
| | 10 | 1.111 | | | |

Figure 3

3. Follow all remaining on screen prompts

- · Once complete a message will be displayed confirming that all actions have been completed successfully
- · Follow on screen prompts until program end

4. After the update programming is complete, perform a CAN sleep, carry out the following steps in the order stated below:

- Switch off the ignition
- · Remove the diagnostic interface from the OBD port
- · Switch off and remove the battery charger from the vehicle
- Close the bonnet and all doors then lock the vehicle
- Wait5 minutes so that the vehicle goes into bus silence
- · When 5 minutes has elapsed, unlock the vehicle and open the driver's door
- Switch on the ignition
- Confirmgear selection is possible
- 5. Check and confirm the initialisation message is no longer evident within the DIP

Warranty accounting instructions

Warranty type110 or 910Damage service number 90 25Damage code00 40LabourLabour operation code01 51 00 00TimeAs per the ODIS log (Must not exceed 30 time units)