

## Technical product information

<b>Topic</b>	Bentayga Speed - Phone, Media and Navigation screen showing as initialising permanently within the DIP
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2062549/2
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> instrument cluster, displays, display panels	control units, services	

## Vehicle data

### Bentayga Speed

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14G9	2021	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

### Customer statement / workshop findings

The Phone, Media and Navigation screen showing as initialising permanently within the DIP (Figure 1)



Figure 1

### Technical background

Software update for Address 0017 - Refer to the instructions within the Measure section

### Production change

Not applicable

### Measure

General information for the reprogramming:

- The closed-circuit voltage of the vehicle must be at least 12.5V during the reprogramming. Connect the battery of the vehicle to an external power supply. For further information see the Maintenance manual
- During the reprogramming switch off all unnecessary consumers (ventilation, seat heater, interior lights)
- Because of the highest transmission stability we recommend the use of the diagnosis interface VAS6154 (WiFi diagnostic tool) only in USB operation or cable-connected VAS 5055 for the reprogramming (updating) of control units. If these units are not available, the diagnosis interface VAS5054 (A) can also be used in USB mode

1. Select and run Guided fault finding

- Within the Special functions tab select 'SVM - Code Input' then select Perform test (Figure 2)

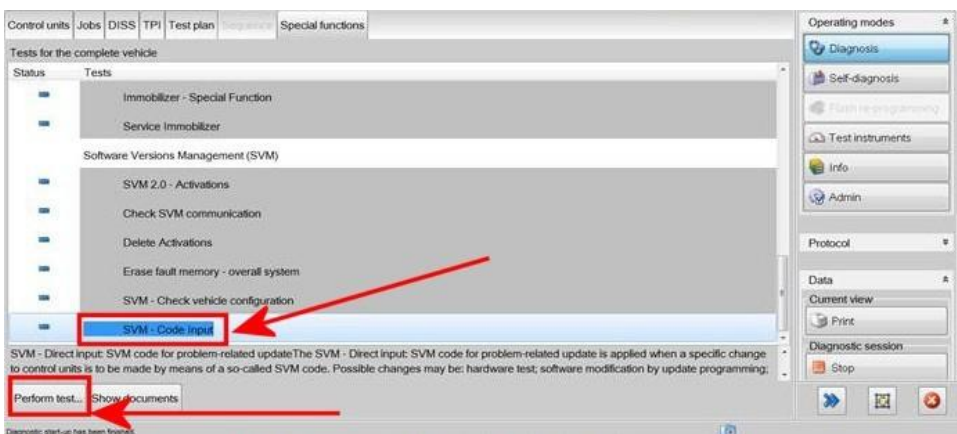


Figure 2

2. On the next screen enter the SVM code 4V017ECL01 and select Adopt (Figure 3)

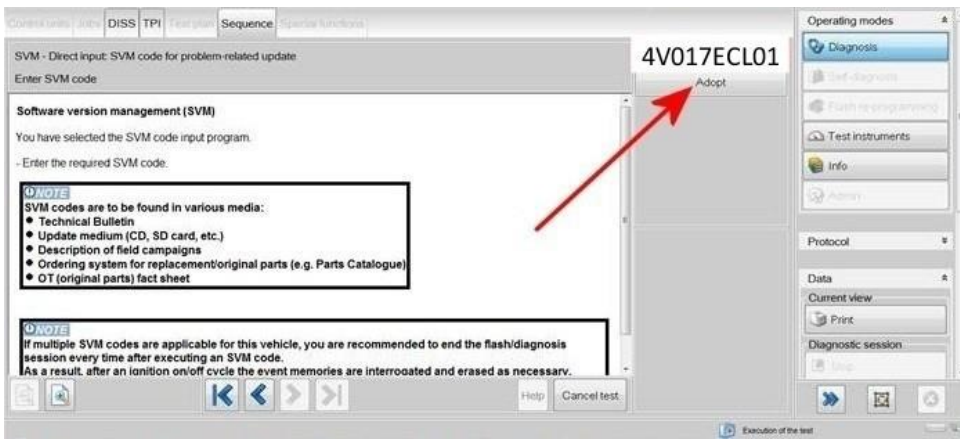


Figure 3

3. Follow all remaining on screen prompts

- Once complete a message will be displayed confirming that all actions have been completed successfully
- Follow on screen prompts until program end

4. After the update programming is complete, perform a CAN sleep, carry out the following steps in the order stated below:

- Switch off the ignition
- Remove the diagnostic interface from the OBD port
- Switch off and remove the battery charger from the vehicle
- Close the bonnet and all doors then lock the vehicle
- Wait 5 minutes so that the vehicle goes into bus silence
- When 5 minutes has elapsed, unlock the vehicle and open the driver's door
- Switch on the ignition
- Confirm gear selection is possible

5. Check and confirm the initialisation message is no longer evident within the DIP

### Warranty accounting instructions

Warranty type 110 or 910

Damage service number 90 25

Damage code 00 40

### Labour

Labour operation code 01 51 00 00

Time As per the ODIS log (Must not exceed 30 time units)