

Classification:

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Reference:

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SIRIUSXM SATELLITE RADIO / WEATHER / TRAFFIC / TRAVEL LINK ACTIVATION

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Discard all previous versions of this bulletin.

APPLIED VEHICLES:

2011-2015 Infiniti vehicles

SERVICE INFORMATION

If a customer would like to activate a subscription for any of the following services:

- SiriusXM satellite radio
- NavTraffic
- NavWeather
- Travel Link (fuel prices, stocks, sports scores, movies listings, weather)

1. Review the Service Availability chart on page 2 to confirm the vehicle is properly equipped for the service.
2. If properly equipped, perform the **Satellite Radio / Weather / Traffic / Travel Link** activation procedure on page 2.

OR

If a radio is replaced for any reason, and a customer has an active subscription to any of the above services:

1. Contact SiriusXM Dealer Support toll-free at 1-800-852-9696 to update the subscription information. The new SiriusXM Radio ID (see steps 1-4 on page 2), VIN, and customer name will be requested during the call.
2. Perform the **Satellite Radio / Weather / Traffic / Travel Link** Activation procedure on page 2.

OR

If a customer claims to have an active subscription to any of the above services, AND any portion of the subscribed service is not operating:

1. Contact SiriusXM Dealer Support toll-free at 1-800-852-9696 to confirm the subscription(s) is active.
2. If the subscription(s) is confirmed, perform the **Satellite Radio / Weather / Traffic / Travel Link** activation procedure on page 2.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

NOTE: Before attempting to activate a subscription for satellite radio, NavTraffic, or NavWeather, review the service availability chart below to confirm the vehicle is properly equipped for the service.

Service Availability

| Vehicle | Satellite Radio | NavTraffic | NavWeather | Travel Link |
|-----------|-----------------|------------|------------|-------------|
| EX / QX50 | S | NAVI | NAVI | N/A |
| FX / QX70 | S | NAVI | NAVI | N/A |
| G / Q60 | S | NAVI | NAVI | N/A |
| JX / QX60 | S | NAVI | NAVI | N/A |
| M / Q70 | S | NAVI | NAVI | N/A |
| QX / QX80 | S | S | S | N/A |
| Q50 | S | NAVI | N/A | S |
| Q40 | S | NAVI | NAVI | N/A |

- S** Standard. Vehicle is properly equipped.
- NAVI** Properly equipped if vehicle has Navigation System.
- N/A** Not available

[NOTE: All vehicles are factory activated, which means they will arrive on your lot fully functional. The demo service will automatically convert to a consumer account with a three-month trial via the Retail Delivery Record process. Therefore, if the vehicle was properly factory activated or refreshed upon receipt, there is NO FURTHER ACTION REQUIRED of the sales consultant to activate satellite radio / NavTraffic / NavWeather / Travel Link \(as applicable\) for the customer.](#)

Satellite Radio / Weather / Traffic / Travel Link Activation

1. Park the vehicle outside.
2. Turn ON the engine.
3. Turn ON the radio and tune to channel "O" on the SiriusXM source.
4. Write down the 8-digit SiriusXM Radio ID displayed on the screen.
5. Tune to channel "1" on the SiriusXM source and leave ON the radio.
6. If activating/refreshing NavTraffic and/or NavWeather, press the **INFO** button and select **Traffic Info** or **Weather Info** to display the respective screen.

7. Activate/refresh service at www.siriusxm.com/refresh or by calling SiriusXM Dealer Support toll-free at 1-800-852-9696.
8. The service should be activated/refreshed within 30 minutes.
 - For satellite radio - Audio will broadcast when tuned to channels other than "1".
 - For satellite traffic and/or weather - Traffic/weather information will display on the **Traffic Info/Weather Info** screen.
 - For **Travel Link** - Information will display any of the items on the SXM information screen.
9. Turn OFF the engine.
10. Wait 5 minutes.

NOTE: Do not disconnect the battery or pull any fuses during this time.
11. Turn ON the engine.
12. Re-check that the activated/refreshed service is operational.

For additional information or assistance, go to www.siriusxmdealer.com

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|------------------|------------|--|
| July 24, 2012 | ITB12-041 | Original bulletin published |
| October 25, 2012 | ITB17-041A | Bulletin amended to include info about updating subscriptions when replacing radio |
| November 1, 2013 | ITB17-041B | Amended to add additional models |
| January 5, 2015 | ITB17-041C | |
| March 11, 2021 | ITB17-041D | Classification number updated |