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Classification:	Reference:	Date:
KS16-023B	ITB16-021B	March 17, 2021

THEFT ALARM SOUNDS WHEN VEHICLE IS LOCKED, UNLOCKED, OR DOOR/TRUNK OPENED

> This bulletin has been amended. See AMENDMENT HISTORY on the last page.
> Please discard previous versions of this bulletin.

APPLIED VEHICLES:
2013 JX35 (L50)
2014 – 2016 QX60 (L50)
2014 – 2016 QX60 Hybrid (L50)
2014 – 2015 Q50 (V37)
2014 – 2015 Q50 Hybrid (V37)

APPLIED VIN & DATE:
2013 – 2015 vehciles: All VINs and Dates
2016 QX60 and QX60 Hybrid built before:
    5N1(*)L0M(*)(*)GC 526577 // July 11, 2016

IF YOU CONFIRM

Intermittently, the theft alarm triggers (horn sounds and lights flash) when one of the following occur:

- Using the lock, unlock, or trunk open function on the Intelligent Key
- Pushing a handle request switch (door or trunk)
- Touching a door handle one touch unlock sensor
- Opening a door or the trunk with the vehicle unlocked

and

CONSULT-III plus (C-III plus) shows the last item to trigger the theft alarm is BATTERY.

- Refer to <u>Check Last Item to Trigger Theft Alarm</u> on the next page.

ACTION

Replace the Body Control Module (BCM).

- Refer to the Electronic Service Manual, section BCS-Body Control Systems, for replacement information.

- Use the **new** BCM listed in the PARTS INFORMATION section.

Check Last Item to Trigger Theft Alarm

1. Turn the ignition ON, engine OFF / not Ready.

2. Connect the plus VI and start C-III plus.

3. Navigate the C-III plus to the screen shown in Figure 1.

   - Diagnosis (One System) or Diagnosis (All Systems) and then BCM.
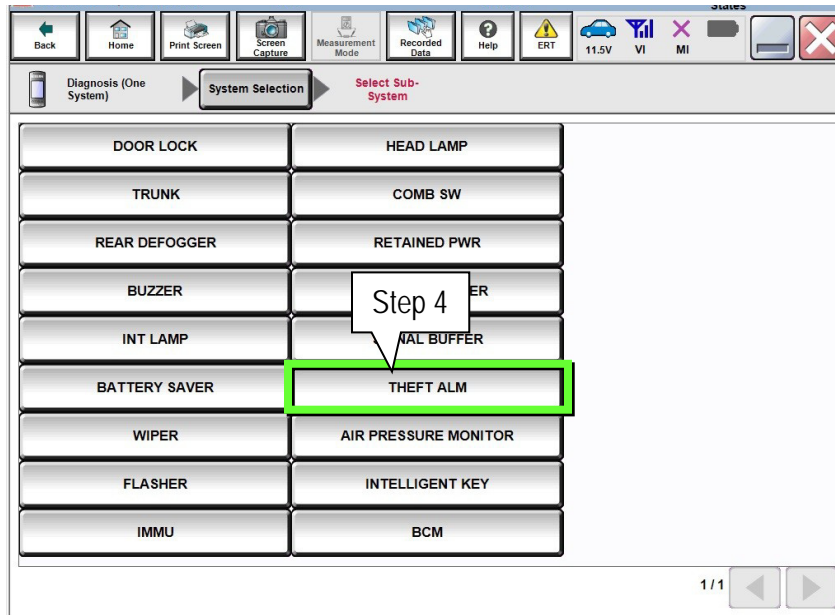
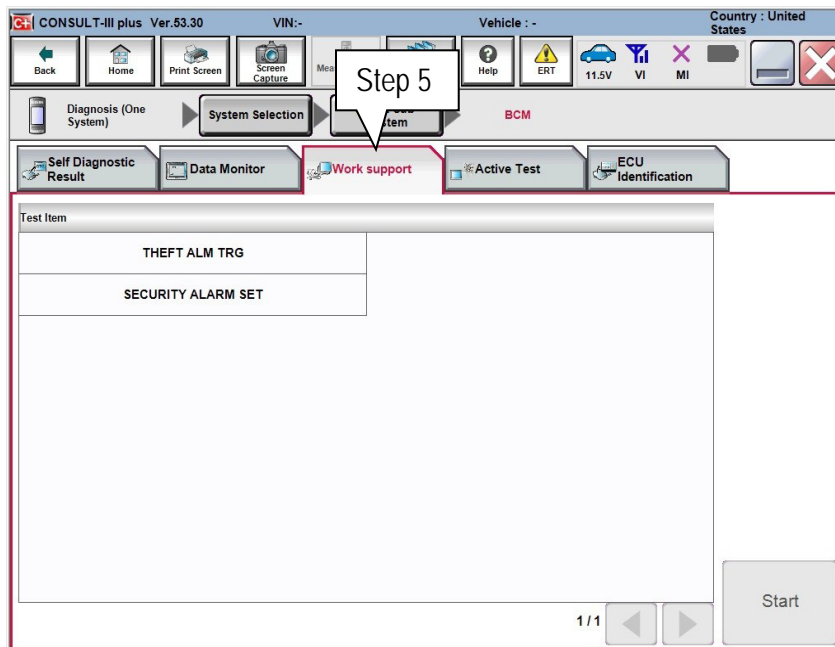4. Select **THEFT ALM**.

Figure 1

5. Select **Work Support**.

Figure 2

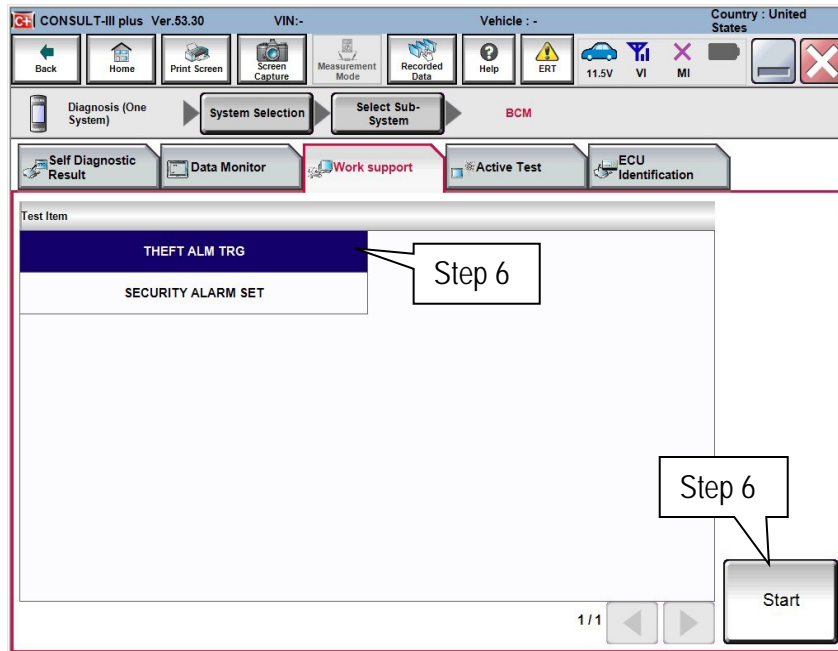6. Select **THEFT ALM TRG**, then **Start**.

Figure 3

7. CONSULT-III plus will display a list of all the theft alarm Monitor Items (Figure 4).

  ➢ If BATTERY indicates **On**, and the other conditions under IF YOU CONFIRM on page 1 are satisfied, this bulletin applies.

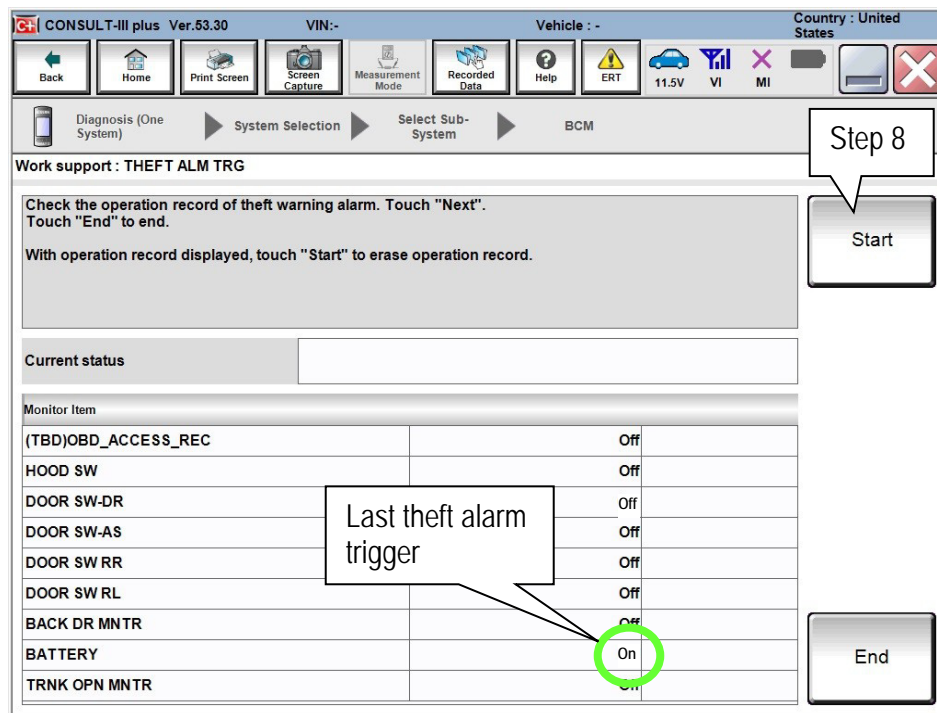 ➢ If BATTERY indicates **Off**, this bulletin does not apply.

Figure 4

8. After a theft alarm trigger has been noted, the history can be cleared by selecting **Start**.

ITB16-021B

PARTS INFORMATION

DESCRIPTION	MODEL	YEAR	PART NUMBER	QUANTITY
Body Control Module (BCM)	Q50 and Q50 Hybrid	2014 – 2015	284B1 – 4HB1B	1
	JX35	2013	284B1 – 9PB1B	
	QX60 and QX60 Hybrid	2014 – 2015	284B1 – 9PB1B	
	QX60 and QX60 Hybrid	2016	284B1 – 9PM0A	

CLAIMS INFORMATION

Submit a Primary Part (PP) type claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL BODY CONTROL/IVMS MODULE	(1)	RD94AA	ZE	32	(2)

(1) Refer to the Parts Information and use the appropriate BCM part number as the PFP.
(2) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated FRT.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
June 27, 2016	ITB16-021	Original bulletin published
July 19, 2017	ITB16-021A	APPLIED VEHICLES and PARTS INFORMATION revised
March 17, 2021	ITB16-021B	Classification number updated