



SERVICE BULLETIN

Classification: AN13-043G	Reference: NTB13-099G	Date: March 16, 2021
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AUDIO UNIT REPLACEMENT - VEHICLES WITH COLOR DISPLAY AUDIO AND NAVIGATION SYSTEM

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page. Please discard previous versions of this bulletin

APPLIED VEHICLES:	2014 – 2017 Altima Sedan (L33)	2015 – 2017 Versa NOTE (E12)
	2014 – 2017 Frontier (D40)	2015 – 2017 Versa Sedan (N17)
	2014 – 2017 Juke (F15)	2015 Titan (A60)
	2014 – 2017 Rogue (T32)	2016-2017 Titan/Titan XD (A61)
	2017 Rogue Sport (J11)	2015 – 2017 NV200 (M20)
	2014 – 2017 Sentra (B17)	2015 – 2017 Taxi
	2014 – 2015 Xterra (N50)	2015 – 2017 NV (F80) - Cargo & Passenger Van

Vehicles equipped with Color Display Audio and Navigation System ONLY

SERVICE INFORMATION

If the Audio Unit needs to be replaced in an Applied Vehicle for any reason:

- Write down the replacement Audio Unit's registration "code" (see page 2).
- Replace the Audio Unit as instructed in the Electronic Service Manual (ESM) and any applicable bulletins.
- Register the replacement Audio Unit with Nissan Owner Services (see page 2).

NOTE: The Apps mode will not function if the Audio Unit serial number (registration code) is not registered.

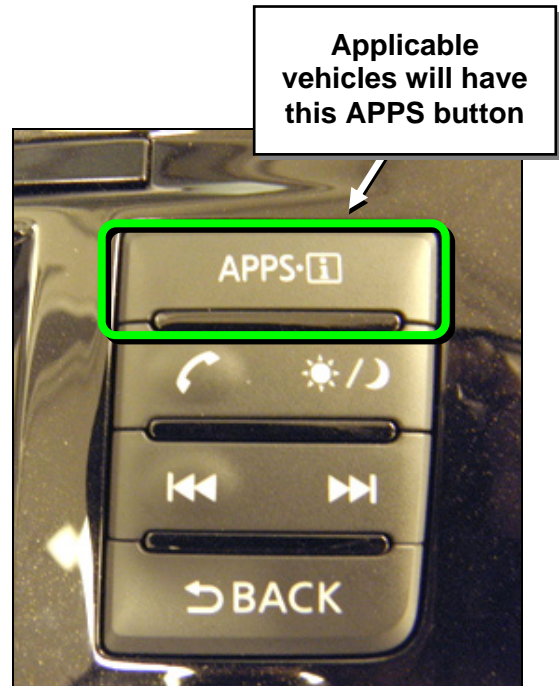


Figure 1

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Write Down Serial Number (Registration Code) and Register Replacement Audio Unit

1. On the replacement Audio Unit's label, locate the two (2) items shown in Figure 2.
2. Write down the items to create a "registration code".

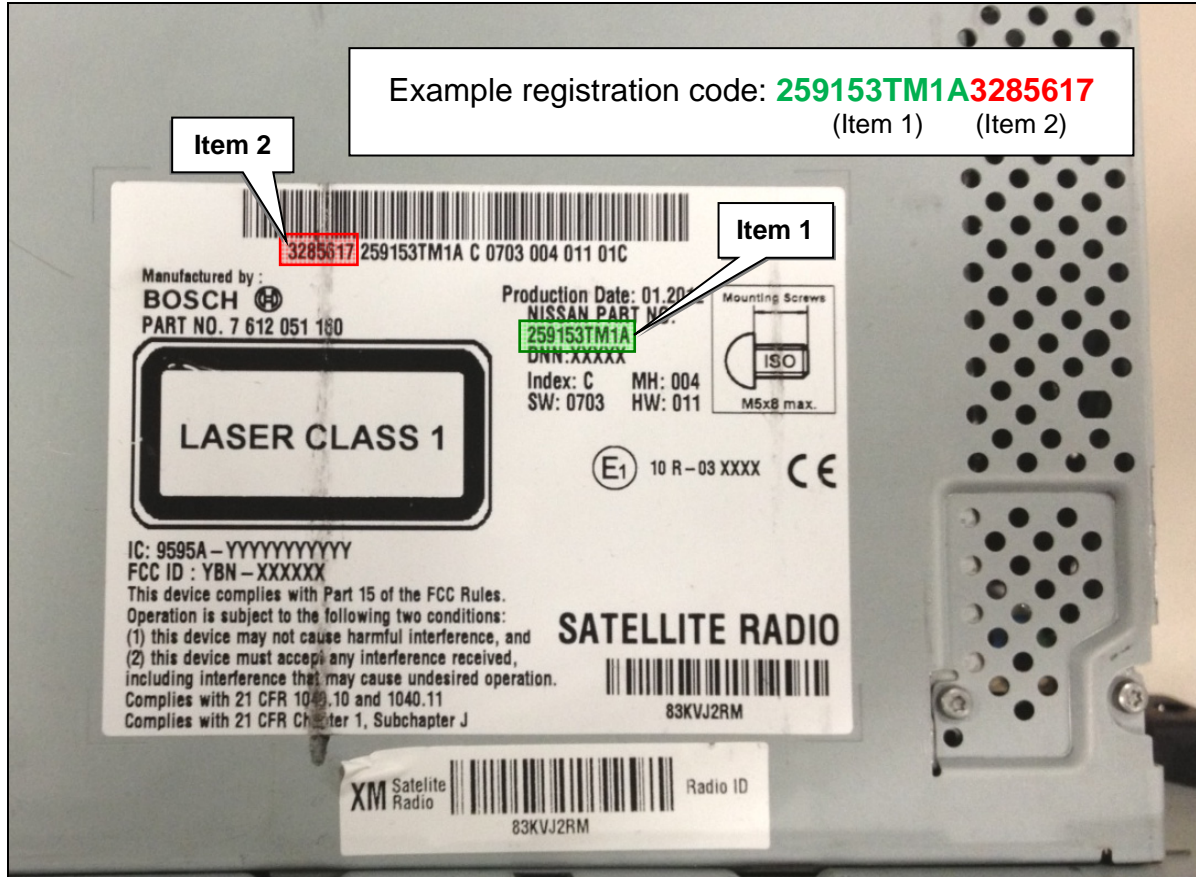


Figure 2

3. Using the registration code written down in step 2, register the replacement Audio Unit by calling Nissan Owner Services at:

1-855-426-6628

- Listen to the prompts and select the option for the "Nissan Connect Specialist."
- During the call you will be asked for the serial number (registration code) obtained in steps 1 and 2. The Nissan Connect Specialist will then walk you through the steps required to register the Audio Unit.
- Nissan Owner Services hours of operation are:

Monday – Saturday: 8:00 a.m. to Midnight EST
Closed Thanksgiving, Christmas, and New Years Day

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 13, 2013	NTB13-099	Original bulletin published
February 3, 2014	NTB13-099A	APPLIED VEHICLES updated
April 29, 2014	NTB13-099B	APPLIED VEHICLES updated
May 23, 2014	NTB13-099C	APPLIED VEHICLES updated
January 13, 2015	NTB13-099D	APPLIED VEHICLES updated
April 21, 2016	NTB13-099E	APPLIED VEHICLES updated
May 17, 2017	NTB13-099F	APPLIED VEHICLES updated
March 16, 2021	NTB13-099G	Classification number updated

