

Classification:

KS17-043A

Reference:

ITB17-060A

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## INFINITI; INTELLIGENT KEY INITIALIZATION PROCEDURE STOPS OR WILL NOT CONTINUE

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Discard all previous versions of this bulletin.

**APPLIED VEHICLES:** 2017 QX60 and QX60 Hybrid (L50)  
2017 Q50 and Q50 Hybrid (V37)  
2017 Q60 (V37)

### SERVICE INFORMATION

When the initialization procedure being performed with a new or existing Intelligent Key to an applied vehicle is interrupted (the procedure stops or will not continue), the BCM may be left in learn mode and will not function until it returns to normal mode. Under this condition, the BCM and Intelligent Key(s) will not function normally. If this condition occurs, the BCM must be returned to normal mode and the initialization procedure started over.

To get back to the beginning of the Initialization procedure, use one of the following procedures:

- Successfully perform the initialization procedure using one of the original Intelligent Keys twice consecutively.
- Each successful initialization will follow with two (2) quick tones.

OR

- When the initialization procedure cannot be successfully performed twice (more than two quick tones), perform the initialization procedure five (5) times using the inoperative "failed" Intelligent Key.
- Initialization does not need to be successful when performed five times.

When returning to normal operating mode, the initialization procedure for all Intelligent Keys may be started again.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
December 18, 2017	ITB17-060	Original bulletin published
March 17, 2021	ITB17-060A	Classification Number updated

