

Classification:

TF15-002A

Reference:

ITB15-014A

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Date:

March 4, 2021

## 2013 JX35 AND 2014 QX60 AWD ERROR DISPLAYED AND DTC C1204 STORED

This bulletin has been amended. See AMENDMENT HISTORY on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:**      2013 JX35 (L50)  
                                  2014 QX60 (L50)      }      Equipped with AWD  
                                  2014 QX60 Hybrid (L50)

**APPLIED VIN / DATE:**      Built before 5N1(\*)L0M(\*\*)EC 548571 / August 5, 2014

### IF YOU CONFIRM

The vehicle has been operated in cold weather, below approximately -18°C (0°F),

AND

“AWD ERROR” is displayed in the Vehicle Information Display,

AND

DTC C1204 (AWD Solenoid) is stored.



Figure 1

### ACTION

Replace the AWD Control Unit.

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

1. Replace the AWD Control Unit with the one listed in the PARTS INFORMATION below (see Figure 2).
  - Refer to the Electronic Service Manual (ESM), section **DLN-Driveline**, for replacement information.

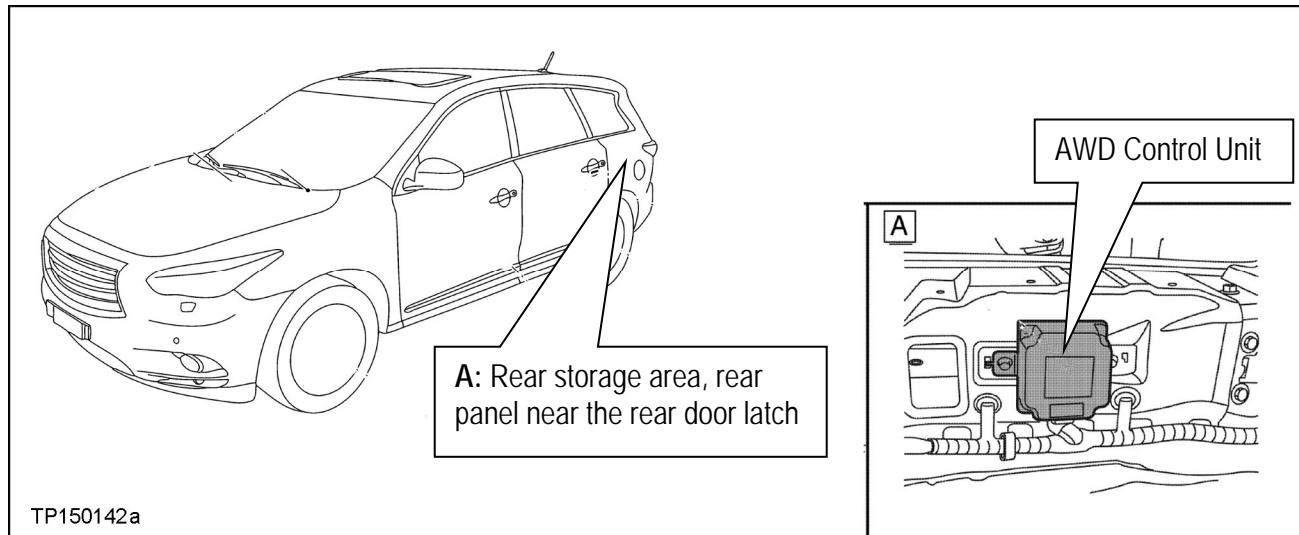


Figure 2

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Controller Assy - Torque Split (AWD Control Unit)	41650-**** (1)	1

- (1) Use the VIN and the electronic parts catalog to obtain the correct part number for the vehicle you are working on.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Torque Split Control Unit	(1)	RS36AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the Torque Split Control Unit (41650-\*\*\*\*) as the Primary Failed Part (PFP).
- (2) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated flat rate time.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 17, 2015	ITB15-014	Original bulletin published
March 4, 2021	ITB15-014A	PARTS INFORMATION and CLAIMS INFORMATION revised

