



SERVICE BULLETIN

Classification: KS17-012A	Reference: NTB17-081A	Date: March 17, 2021
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THEFT ALARM SOUNDS WHEN VEHICLE IS LOCKED, UNLOCKED, OR DOOR/TRUNK OPENED

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2013 – 2016 Altima (L33)
2013 – 2016 Pathfinder (R52)
2014 – 2015 Pathfinder Hybrid (R52)
2015 Murano (Z52)
2016 Maxima (A36)

APPLIED VIN & DATE: 2013 – 2015 vehicles: All VINs and Dates
2016 Altima built before: 1N4(*)L3AP(*)GC 247557 // June 7, 2016
1N4(*)L3AP(*)GN 373939 // June 7, 2016
2016 Pathfinder built before: 5N1(*)R2M(*)GC 666739 // July 11, 2016
2016 Maxima built before: 1N4AA6AP(*)GC 437219 // February 2, 2016

IF YOU CONFIRM

Intermittently, the theft alarm triggers (horn sounds and lights flash) when one of the following occur:

- Using the lock, unlock, or trunk open function on the Intelligent Key
- Pushing a handle request switch (door or trunk)
- Opening a door or the trunk with the vehicle unlocked

and

CONSULT-III plus (C-III plus) shows the last item to trigger the theft alarm is BATTERY.

- Refer to Check Last Item to Trigger Theft Alarm on the next page.

ACTION

Replace the Body Control Module (BCM).

- Refer to the Electronic Service Manual, section BCS-Body Control Systems, for replacement information.
- Use the **new** BCM listed in the PARTS INFORMATION section.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Check Last Item to Trigger Theft Alarm

1. Turn the ignition ON, engine OFF / not Ready.
2. Connect the plus VI and start C-III plus.
3. Navigate the C-III plus to the screen shown in Figure 1.
 - Diagnosis (One System) or Diagnosis (All Systems) and then BCM.
4. Select **THEFT ALM**.

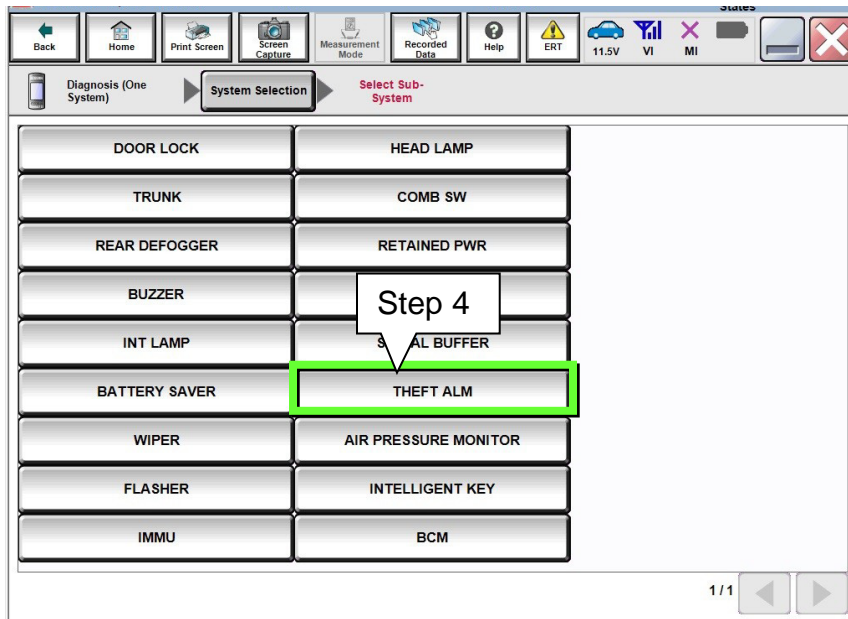


Figure 1

5. Select **Work Support**.

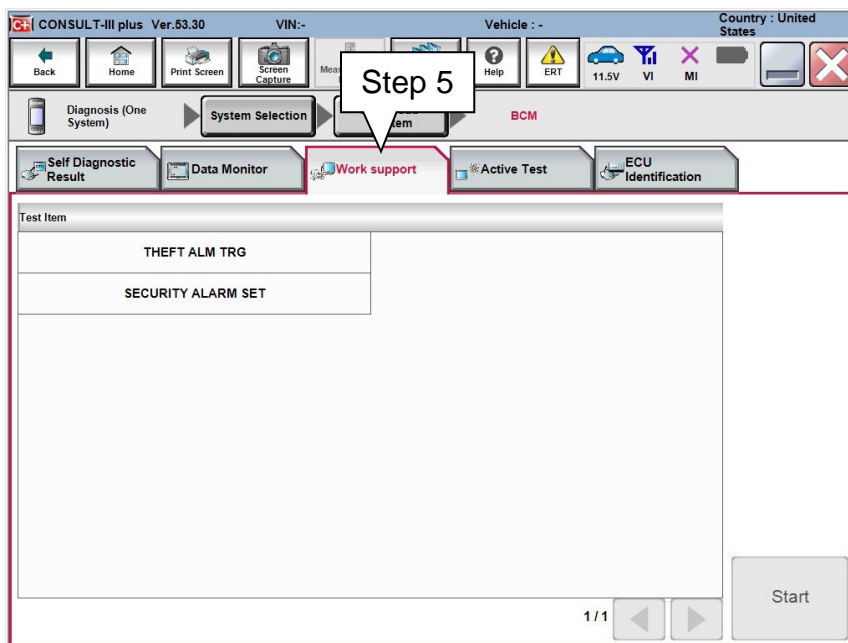


Figure 2

6. Select **THEFT ALM TRG**, then **Start**.

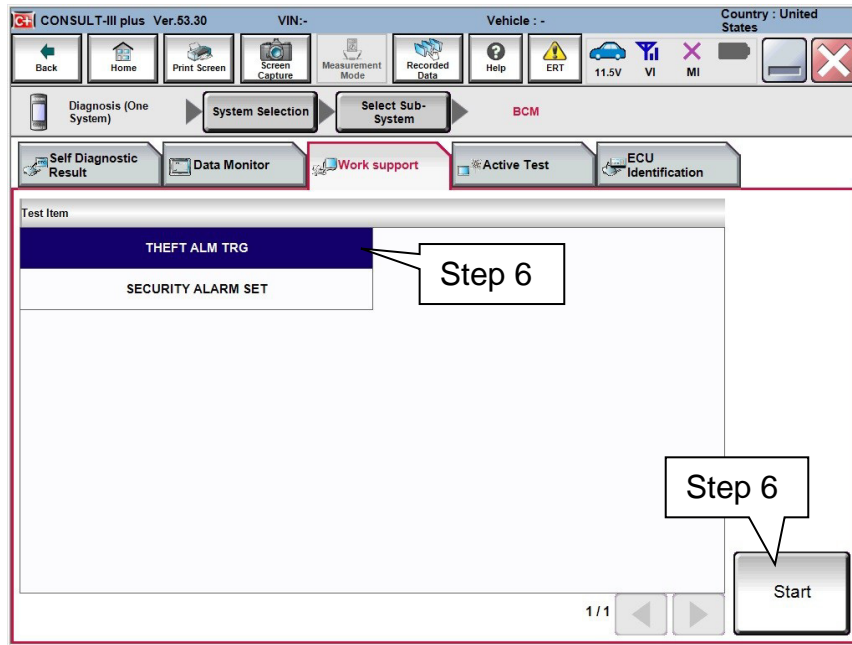


Figure 3

7. CONSULT-III plus will display a list of all the theft alarm Monitor Items (Figure 4).
 - If BATTERY indicates **On**, and the other conditions under IF YOU CONFIRM on page 1 are satisfied, this bulletin applies.
 - If BATTERY indicates **Off**, this bulletin does not apply.

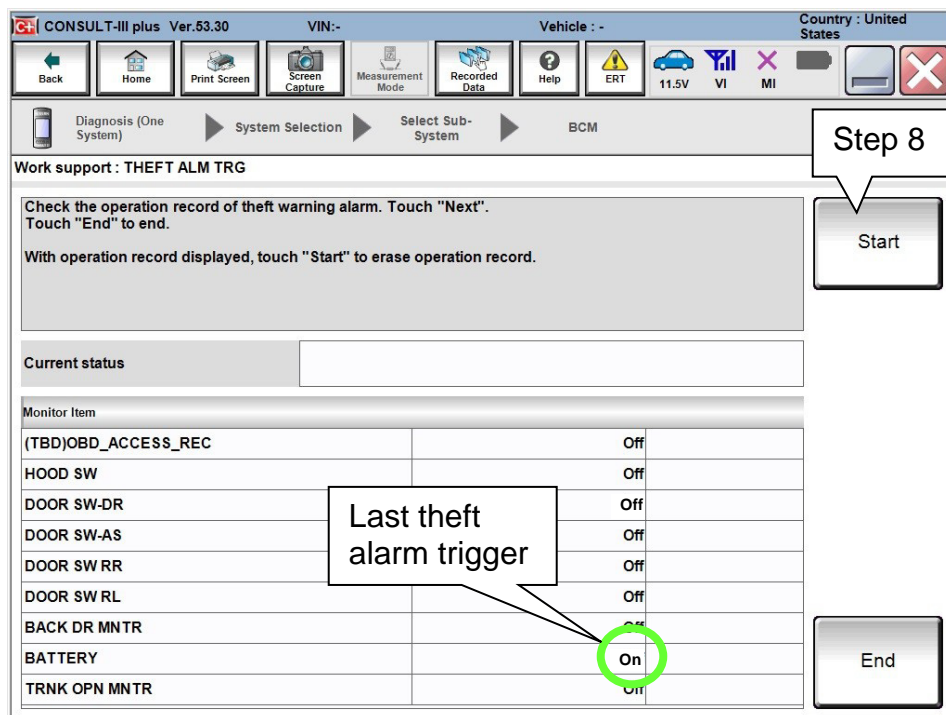


Figure 4

8. After a theft alarm trigger has been noted, the history can be cleared by selecting **Start**.

PARTS INFORMATION

DESCRIPTION	MODEL	YEAR	PART NUMBER	QUANTITY
Body Control Module (BCM)	Maxima	2016	284B2 – 9DE0A	1
	Altima	2013 – 2015	284B2 – 9HP1D	
	Altima	2016	284B2 – 9HU0A	
	Murano	2015	284B2 – 9UE0A	
	Pathfinder and Pathfinder Hybrid	2013 – 2015	284B1 – 9PB1B	
	Pathfinder	2016	284B1 – 9PM0A	

CLAIMS INFORMATION

Submit a Primary Part (PP) type claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL BODY CONTROL/IVMS MODULE	(1)	RD94AA	ZE	32	(2)

- (1) Refer to the Parts Information and use the appropriate BCM part number as the PFP.
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
July 19, 2017	NTB17-081	Original bulletin published
March 17, 2021	NTB17-081A	Classification number updated

