

# Technical Service Bulletin

### 64 Rear side windows are milky/cloudy in appearance

64 21 78 2062828/1 April 2, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, SQ7	2017 - 2021	All	Not Applicable
Q8	2019 - 2021	All	Not Applicable
SQ8, RS Q8	2020 - 2021	All	Not Applicable

## **Condition**

#### **Customer states:**

Rear side windows are cloudy/milky in appearance.

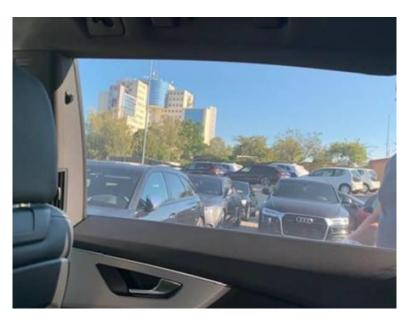
### **Workshop findings:**

· Customer concern can be duplicated.

## **Technical Background**

The rear door and/or rear side windows are cloudy/milky in appearance (Figure 1).

Despite this appearance, the rear door and/or rear side windows are fully compliant with the series approval status.



**Figure 1.** Rear side windows (rear door and/or rear side windows) appear cloudy/milky.



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### **Production Solution**

Not applicable.

### **Service**

No repair is available at this time.

- 1. Do not perform any repairs. Any repairs for this concern may be denied.
- 2. Instruct the customer that this condition is normal.

## **Warranty**

This TSB is informational only and not applicable to any Audi Warranty.

### **Additional Information**

All part and service references provided in this TSB (2062828) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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