



Technical Service Bulletin

64 Rear side windows are milky/cloudy in appearance

64 21 78 2062828/1 April 2, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, SQ7	2017 - 2021	All	Not Applicable
Q8	2019 - 2021	All	Not Applicable
SQ8, RS Q8	2020 - 2021	All	Not Applicable

Condition

Customer states:

- Rear side windows are cloudy/milky in appearance.

Workshop findings:

- Customer concern can be duplicated.

Technical Background

The rear door and/or rear side windows are cloudy/milky in appearance (Figure 1).

Despite this appearance, the rear door and/or rear side windows are fully compliant with the series approval status.



Figure 1. Rear side windows (rear door and/or rear side windows) appear cloudy/milky.



Technical Service Bulletin

Production Solution

Not applicable.

Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062828) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.