



Preliminary Information

PIC6384D Body Control Module Parts Restriction

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|-----------|----------|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Buick | Envision | 2021 | All | All | All | All |
| Cadillac | CT4 | 2020 - 2021 | All | All | All | All |
| Cadillac | CT5 | 2020 - 2021 | All | All | All | All |
| Cadillac | Escalade | 2021 | All | All | All | All |
| Chevrolet | Corvette | 2020 - 2021 | All | All | All | All |
| Chevrolet | Suburban | 2021 | All | All | All | All |
| Chevrolet | Tahoe | 2021 | All | All | All | All |
| GMC | Yukon | 2021 | All | All | All | All |

| | |
|----------------------------|---|
| Involved Region or Country | North America |
| Condition | As part of our ongoing continuous improvement we have placed the Body Control Module used in the 2020-2021 Cadillac CT4, CT5, and 2021 Escalade, 2020-2021 Chevrolet Corvette, 2021 Tahoe, Suburban, GMC Yukon, and 2021 Buick Envision on restriction. If you believe a new module is needed, contact the PQC . Please have the part number available prior to contacting PQC. |
| Cause | Root Cause Analysis |

Correction:

U. S. Dealers

Please contact PQC by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

Canada Dealers

If your diagnosis leads to a possible part replacement, please contact the PQC by email at PQC@gm.com or by calling 1-866-654-7654 to receive the PQC -Parts Restriction Template then, return the completed Parts Restriction Questions for engineering review.

Note: (Do Not clear any DTCs prior to contacting the PQC).

Parts Information

| Description | Part Number | Quantity |
|-------------|-------------|----------|
|-------------|-------------|----------|

| | | |
|---------------------|----------|---|
| Body Control Module | 13536231 | 1 |
| Body Control Module | 13540165 | 1 |
| Body Control Module | 13541804 | 1 |
| Body Control Module | 13541808 | 1 |
| Body Control Module | 13541810 | 1 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|---------------------------------|--------------------------|
| 5410030 | Body Control Module Replacement | Use Published Labor Time |

Version History

| | |
|----------|--|
| Version | 5 |
| Modified | <p>01/13/2020 - Created on.</p> <p>03/13/2020 - Added Cadillac CT4, and Chevrolet Corvette.</p> <p>04/29/2020 - Updated Keywords.</p> <p>02/23/2020 - Updated to adsd models and additional part numbers.</p> <p>03/01/2021 - Updated to add 2021 Escalade, and 2021 Buick Envision.</p> <p>Updated model years.</p> |



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