



Technical Journal

TITLE:

T8: Intermittent hesitation in reverse

REF NO: TJ 35901.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2021-03-12	STATUS DATE: 2021-03-22
FUNC GROUP: 4632	FUNC DESC: Electrical rear axis drive	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

If the customer experiences an intermittent hesitation in Reverse, follow the instructions under “Service”.

CSC Customer Symptom Codes

Code	Description
53	Driving, Twin Engine/Propulsion using electric motor not possible
OH	Clutch/Grabs/slips/jerks

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	BK	B1LPHEV					2020-9999		-	201920-999952
224	BR	B1FPHEV					2020-9999		-	201917-999952
225	BK	B1LPHEV					2020-9999		-	201920-999952
225	BR	B1FPHEV					2020-9999		-	201917-999952
234	BR	B1FPHEV					2020-9999		-	201917-999952
235	BR	B1FPHEV					2020-9999		-	201917-999952
238	BK	B1LPHEV					2020-9999		-	201920-999952
238	BR	B1FPHEV					2020-9999		-	201917-999952
246	BK	B1LPHEV					2020-9999		-	201920-999952
246	BR	B1FPHEV					2020-9999		-	201917-999952
256	BK	B1LPHEV					2020-9999		-	201920-999952
256	BR	B1FPHEV					2020-9999		-	201917-999952

**SERVICE:**

Analysis is ongoing to determine the root cause of this issue.

Do not replace any parts until this analysis is completed and this TJ is updated accordingly.

A temporary fix is to push the gearshift lever into Drive, drive the vehicle forward a small amount, and then push the gearshift lever into Reverse again.

Warranty claim info:

No warranty claims accepted for a job described in this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 4632.