



# Technical Service Bulletin

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## 90 Instrument cluster: Software version information screen pops up in the center display

90 21 99 2063038/1 April 26, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT, TTS, and TTRS	2015 - 2022	All	Audi virtual cockpit
A3, A3 Cabriolet, S3, and RS 3	2017 - 2020	All	Audi virtual cockpit
A3 Sportback, A3 e-tron	2017 - 2018	All	Audi virtual cockpit
A4, A4 allroad, S4 Q7, SQ7, and R8	2017 - 2022	All	Audi virtual cockpit
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, Q5, and SQ5	2018 - 2022	All	Audi virtual cockpit
RS 5, RS 5 Sportback, and RS 5 Cabriolet	2019, 2021 - 2022	All	Audi virtual cockpit

## Condition

### Customer states:

After pressing the trip odometer reset button (0.0 button), the content in Figure 1 is displayed in the center display area of the instrument cluster.



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*Figure 1. Version information screen.*

## Technical Background

Since open source software is used in the Audi virtual cockpit, the manufacturer is obliged to display the relevant information and license conditions in the Audi virtual cockpit on demand.

This version information screen is displayed after pressing the trip odometer reset button twice within five seconds after turning on the ignition. This is a legally required display feature and not a quality defect of the vehicle.

## Production Solution

Not applicable.

## Service

Please inform the customer that the reset button of the trip odometer should only be pressed once within five seconds after switching on the ignition. Otherwise, the software information screen will be displayed.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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## Additional Information

All part and service references provided in this TSB (2063038) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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