

April 26, 2021

**Special Notice SM 34-2021:**

- **5NA857607B 82V (Roof Grab Handle)**
- **5NA857607B RM5**
- **5NA857643B 82V**
- **5NA857643B RM5**
- **5G9857607B 82V**
- **5G9857607B Y20**
- **5G9857607B ZA2**
- **5G9857643B 82V**
- **5G9857643B Y20**
- **5G9857643B ZA2**

**In order to promptly receive your credit and to improve the level of parts that reach your customers:**  
Please return your inventory of the above-listed material numbers to your facing PDC, **no later than 5/17/2021**.

Your cooperation in using the following claims procedures is appreciated:

1. File a separate "Claim with Return" selecting "Dir Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
3. Enter your 4000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **new part numbers below**.

- **5NA857607D 82V (Roof Grab Handle)**
- **5NA857607D RM5**
- **5NA857643D 82V**
- **5NA857643D RM5**
- **5G9857607C 82V**
- **5G9857607C Y20**
- **5G9857607C ZA2**
- **5G9857643C 82V**
- **5G9857643C Y20**
- **5G9857643C ZA2**