

90 Instrument cluster: car silhouette depicts the wrong model

90 21 01 2063086/1 April 30, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
RS 5	2021	All	Audi virtual cockpit

## **Condition**

#### **Customer states:**

Instead of an Audi RS 5 Coupé an Audi RS 5 Sportback is shown.

## **Technical Background**

A software bug causes the wrong image to be displayed.

### **Production Solution**

Optimized software in Audi virtual cockpit introduced in current series production.

### **Service**

#### Required equipment:

- ODIS Tester.
- SVM code.
- MIB3 Software update on USB flash drive (see Required Parts and Tools or download the software from MirrorServer using the SD Creator Program).

#### Time to complete update:

Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

#### Service work:

1. Locate and affix the vehicle's key over the key transponder coil (Figure 1).





Figure 1. Center console in the Audi RS4/RS5 with a mark for the vehicle key (example).

- 2. If the message "...hold the vehicle key on the transponder..." is displayed, make sure that the vehicle's key is correctly placed. Keep the key on the transponder coil until the update is finished.
- 3. Update the Instrument Cluster using either Method 1 or Method 2 according to TSB 2060523: *91 MIB3 Software Update Instructions* and use SVM code FPKWW0161.
  - Method 1: Automated update using ODIS.
  - Method 2: Manual update due to SVM code or Server issues.

Vehicle	SD Creator Part Number	SVM Code	
RS5	8W6906961J	FPKWW0161	

## **Warranty**

Claim Type:	• 110 up to 48 Months/50,000 Miles.
	G10 for CPO Covered Vehicles – Verify Owner.



	If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.			
Service Number:	9025			
Damage Code:	0039			
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	See TSB #2060523	
Diagnostic Time:	GFF	No allowance	0 TU	
	Road test prior to the service procedure	No allowance	0 TU	
	Road test after the service procedure	No allowance	0 TU	
Claim Comment: As per TSB #2063086/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## **Required Parts and Tools**

Model	USB Flash Drive	Quantity
8W6906961J	Update medium	01 (Shop tool)

## **Additional Information**

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2039206, 00 How to watch TSB videos.
- TSB 2011732, 00 Software Version Management (SVM), operating instructions.
- TSB 2060523, 91 MIB3 Software Update Instructions.
- TSB 2047812, 00 SD Creator: how to set up and use the SD Creator for obtaining vehicle software updates via the MirrorServer.

All part and service references provided in this TSB (2063086) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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