



# Technical Service Bulletin

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## 48 DTC C10AC07 is stored in the steering control module

48 21 99 2063153/1 April 30, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, Q3, and TT	2018 - 2020	All	Not Applicable

## Condition

### Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

### Workshop findings:

The following DTC is found in the power steering control module, J500 (address word 0044):

- DTC C10AC07** (Steering mechanical malfunction) with one of the following symptom codes 24320, 24321, 24322, 24323, 24324, or 24325.

## Technical Background

New software in development.

## Production Solution

Not applicable.

## Service

Delete the DTC and release the vehicle.



### Note:

Do not perform any repairs. Any repairs for this concern may be denied.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>110 up to 48 Months/50,000 Miles.</li><li>G10 for CPO Covered Vehicles – Verify Owner.</li></ul>
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	<ul style="list-style-type: none"><li>If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	4835		
<b>Damage Code:</b>	0040		
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB #2063153/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2063153) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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