

# WMD1 Workshop Campaign - PCM Software Update

Version 1

---

**The PCM Software Update in context of this campaign is necessary to restore the satellite map view in the navigation of the affected vehicles**

With publication of this campaign, there is now also a possibility of claiming the work required for restoring the satellite map view function.

This also applies if the required software update has already been performed on a vehicle that is now assigned to this campaign but the work performed could not be claimed until now.

---

## Overview

Due to a change in the interface for providing the satellite map data for Porsche Communication Management (PCM), the satellite map view will no longer be available in Navigation on the affected vehicles.

To restore the satellite map view, a PCM software update must be carried out.

Model type	Cayenne (92A) Macan (95B) Panamera (971) 718 Boxster / 718 Cayman (982) 911 (991)
Model year	2017 - 2018
Number	7,986

## Required tools

Please note:

The SD memory cards for the PCM software update specified below were previously auto-shipped to dealers and are already available. Should these, contrary to expectation, not be available, small numbers can be reordered as needed. (max. 2 pieces per required variant per Porsche Dealer).

The SD memory cards must remain in the Porsche Dealer as part of the workshop equipment and must not be handed over to the customer or left in the vehicle.

Performing PCM software update - Vehicles with campaign scope 1

- Valid for Cayenne (92A) / Macan (95B)

Part No.	Designation
9P1919360AK	SD memory card- Europe- RoW
or	
<b>9P1919360AL</b>	<b>SD memory card- North America</b>
or	
9P1919360AN	SD memory card- Japan

Performing PCM software update - Vehicles with campaign scope 2

- Valid for Panamera (971)

Part No.	Designation
971919360T	SD memory card- Europe- RoW
or	
<b>971919360AA</b>	<b>SD memory card- North America</b>
or	

<b>Part No.</b>	<b>Designation</b>
971919360AC	SD memory card- Japan
Performing PCM software update - Vehicles with campaign scope 3	
<ul style="list-style-type: none"> <li>Valid for Boxster / Cayman (982) / 911 (991)</li> </ul>	
<b>Part No.</b>	<b>Designation</b>
9P1919360AD	SD memory card- Europe- RoW
or	
<b>9P1919360AE</b>	<b>SD memory card- North America</b>
or	
9P1919360AG	SD memory card- Japan

## Warranty processing

Validity: This workshop campaign will be carried out up to April 15, 2026 and will be closed by the specified date.

Please note that warranty claims can only be processed before this date.

### Scope 1:

- Performing PCM software update
- Valid for Cayenne (92A) / Macan (95B)

Damage Code	WMD1 66 000
Repair Code	1
Working time	50 TU

### Scope 2:

- Performing PCM software update
- Valid for Panamera (971)

Damage Code	WMD1 66 000
Repair Code	1
Working time	50 TU

### Scope 3:

- Performing PCM software update
- Valid for 718 Boxster / 718 Cayman (982), 911 (991)

Damage Code	WMD1 66 000
Repair Code	1
Working time	55 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

**Note:**

If the PCM software update to restore the satellite map view has already been carried out on a vehicle before publication of this campaign due to a corresponding customer complaint, but was not invoiced due to the lack of an invoicing option, this can now be done retroactively by submitting a corresponding claim for this campaign. All vehicles with the service active have been assigned to this campaign.

## Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

## Further information

Work instruction	TI No. 60/21, Group 9, Service, WMD1
Vehicle list and allocation	See PCSS or attached list for reference
Technical Information*	See PCSS or <a href="#">Aftersales Document Database</a>

[WMD1 VIN List.xlsx](#) 

**171.8 KB**

(19 views)

Created by [Ryan Cooney](#) on Apr 30, 2021 10:22 PM. Last modified by [Ryan Cooney](#) on May 1, 2021 2:28 AM.

Categories: Panamera, Cayman, Workshop Campaigns, 911 Carrera, Boxster, Cayenne, Macan

Tags : [map](#), [satellite](#), [wmd1](#)

Content and Topics

Personal

Manage

Create

- Your Groups >
- Your Content >
- Your Places >
- Edit Profile >
- Change Password >
- Admin Console >
- PPN Administration >
- Discussion >
- Files >
- Document >
- Collaboration >
- Document
- Blog Post >
- Poll >
- Event >
- Photo Album >
- Idea >
- Space >
- Group >

© 2021 Dr. Ing. h.c. F. Porsche AG. Legal notice. Copyright. Terms of use. Privacy Policy. Cookie Policy. [010](#)