Classification: Reference:

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Date

AN18-008A ITB18-018A March 12, 2021

2018 Q70; INTOUCH APP HORN/LIGHT ACTIVATION FEATURE DOES NOT TURN ON HORN/LIGHT

This bulletin has been amended. See AMENDMENT HISTORY on the last page.

Discard all previous versions of this bulletin.

APPLIED VEHICLES: 2018 Q70 (Y51)

2018 Q70 Hybrid (Y51)

IF YOU CONFIRM

On a vehicle that is equipped with "Remote Sound Horn and Flash Lights", and the Infiniti InTouch App has been down-loaded to the customer's smart phone:

 The vehicle Horn and Lights do not operate when the Horn/Light button is selected on the InTouch smart phone App.

Or

The vehicle Lights do not operate when the Light button is selected on the InTouch smart phone App.

And

 The Horn/Light or Light button on the InTouch App displays a green check-mark with a "Success" message on smart phone.

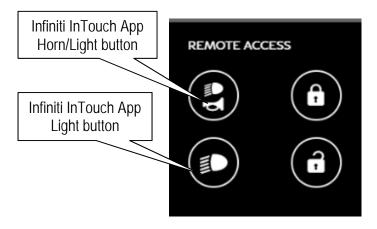




Figure 1

ACTION

Replace the BCM with the new one listed in the Parts Information.

 Refer to the Electronic Service Manual (ESM), section ELECTRICAL POWER CONTROL > BODY CONTROL SYSTEM, for replacement information.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BCM	284B1-5UW0A	1

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace BCM	(1)	RD94AA	ZE	32	(2)

⁽¹⁾ Reference the electronic parts catalog (FAST), and use the BCM Controller Assy (284B1-*****) as the Primary Failed Part (PFP).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
May 1, 2018	ITB18-018	Original bulletin published
March 12, 2021	ITB18-018A	Classification Number updated

⁽²⁾ Reference the current Infiniti Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).