

MITSUBISHI MOTORS NORTH AMERICA, INC. 4031 Aspen Grove Dr Suite 700, Franklin, TN 37067

April 16, 2021

### To: All Mitsubishi Service and Parts Managers

### Subject: 2022 Outlander Hood Flutter Adjustment Special Customer Satisfaction Campaign

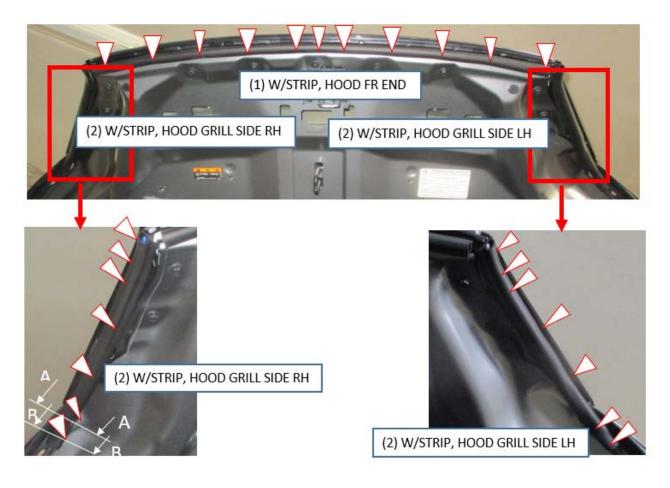
#### Purpose:

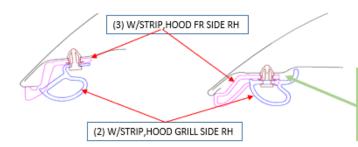
Please use the following procedure on all 2022 Outlander vehicles (EXCLUDING ES MODELS) currently in your inventory and those that will be arriving at your dealership in April - to install countermeasure weather-strips to resolve a hood flutter centered around air intrusion to the engine compartment. This procedure is in addition to TSB-21-42A-001 and will ensure that the wind intrusion is minimized.

One set of parts will be automatically shipped for each vehicle currently in your inventory and anticipated shipments (EXCLUDING ES MODELS) received in April.

#### PROCEDURE

1. Remove the Weather-strip, Hood Front End (1) which is secured by 11 clips and remove the Weather-strip, Hood Grill Sides LH/RH (2), each secured by 7 clips.





(3) W/STRIP noted with `pink color` does not

need replacement, please reuse it.

# PARTS

| PART                        | PART NUMBER |
|-----------------------------|-------------|
| W/STRIP, HOOD GRILL SIDE RH | 65848W010P  |
| W/STRIP, HOOD GRILL SIDE LH | 65849W010P  |
| W/STRIP, HOOD FR END        | 65820W000P  |

# WARRANTY

| Model     | Labor Op Code | Time Allowance |
|-----------|---------------|----------------|
| OUTLANDER | 425131EM      | 0.3 (H)        |