



# SERVICE BULLETIN

Classification: KS15-010A	Reference: NTB15-036A	Date: March 15, 2021
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## 2010-2015 NISSAN; AUTO DOOR UNLOCK DOES NOT WORK

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Discard all previous versions of this bulletin.

**APPLIED VEHICLES:** 2010-2015 Armada (TA60)  
2010-2015 Frontier (D40)  
2010-2015 Titan (A60)  
2010-2015 Xterra (N50)

### SERVICE INFORMATION

The applied vehicles are equipped with automatic door locks that lock all doors when the vehicle speed reaches 15 MPH. There is no instruction in the Owner's Manual on auto-lock function deactivation. All doors unlock automatically when the ignition is placed in the OFF position (models with Intelligent Key system) or when the key is removed from the ignition switch (models without Intelligent Key system). The auto-unlock function can be deactivated by the driver in accordance with Owner's Manual Instructions.

**NOTE:** The auto-unlock function can be inadvertently deactivated. Do not perform any repairs before attempting to re-activate the auto-unlock function **by following the steps below:**

1. Close all doors.
2. Place the ignition switch in the ON position.
3. Within 20 seconds of performing Step 2, push and hold the power door lock switch to the position (UNLOCK) for more than 5 seconds.
4. When activated, the hazard indicator will flash twice. When deactivated, the hazard indicator will flash once.
5. The ignition switch must be placed in the OFF and ON position again between each setting change.

Please remind the customer to check the Automatic Door Locks description in the Owner's Manual, section **Pre-driving checks and adjustments**.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

<b>PUBLISHED DATE</b>	<b>REFERENCE</b>	<b>DESCRIPTION</b>
April 20, 2015	NTB15-036	Original bulletin published
March 15, 2021	NTB15-036A	Classification Number updated

