

Classification:

EL11-044e

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ITB11-066e

Date:

July 25, 2013

PREMIUM NAVI/AUDIO VISUAL CONTROL UNIT DIAGNOSIS AND ORDERING

This bulletin has been amended to announce the suspension of the A/V Control Unit part order approval process for the vehicles listed below. Please discard all previous versions of this bulletin.

APPLIED VEHICLES:

2010-2013 G Sedan/Coupe/Convertible (V36)

2011-2013 M37/56/Hybrid (Y51/HY51)

2010-2013 FX35/37/50 (S51)

2011-2013 QX56 (Z62)

2010-2013 EX (J50)

2013 JX35 (L50)

SERVICE INFORMATION

Part order approval from TECH LINE is **no longer required** when replacing the Audio Visual (A/V) Control Unit on an Applied Vehicle.

Previously, TECH LINE would need to be contacted to confirm (or assist with) diagnosis and the proper repair prior to ordering an A/V control unit. This process has been suspended.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.