

# Infiniti Division

## Electronic Field Communication

### INFORMATION

**Date:** August 12, 2013

**To:** FOMs, DOMs, PSMs, and CSMs

**Subject:**

UPDATE - 2014 Infiniti Q50 IT GEN5 Reprogram v1.5 - Retailer Service Action

**Details:**

As part of the IT GEN5 Reprogram v1.5, Infiniti has released an Owner's Manual Supplement which revises or adds three (3) pages in the 2014 Infiniti InTouch Owner's Manual. The Owner's Manual Supplement has been attached to this email.

**Note: An important addition to the Owner's Manual is this statement about system reset:**

**"If the system temporarily does not respond to commands, the system can be easily reset. Simply push down the Audio Power knob for at least 5 seconds. The system will turn off and restart."**

**Detailed Information:**

Attached for your convenience are the following items:

1. 2014 Infiniti Owner's Manual Supplement

Please cascade the information as appropriate.

**Attachments:** 1

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**Division:** Parts and Service

**Department:** Dealer Support

**Retailer Communication:** Yes