

# Nissan Aftersales Division

## Electronic Field Communication

### INFORMATION

**Date:** October 11, 2013

**Subject:**

PC249 - 2014 Altima Floor Support Weld - Dealer Inventory Inspection

**Details:**

Nissan is conducting a dealer inventory inspection to inspect the floor support welds on certain specific MY14 Altima vehicles.

There are approximately 226 vehicles in dealer inventory.

2014 Altima Dealer Service Action Affected Dealer Inventory I.D. PC249 <i>As of 10-11-13</i>		
Count of VIN17		% of Dlr Inv
RGN	Total	Nationally
32	2	1%
26	88	39%
34	100	44%
24	36	16%
<b>Grand Total</b>	<b>226</b>	<b>100%</b>

### Vehicle Identification – Dealer Inventory:

**2014 Nissan Altima vehicles** subject to this inspection can be identified through two methods:

- **SERVICE COMM** – Beginning October 12, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC249** - to determine an affected vehicle.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code. This VIN list is available on NNA.net.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

**NOTE: Nissan requires dealers to perform this procedure on affected vehicles in their inventory prior to being retailed.**

## **Repair Procedures:**

If the vehicle passes the weld inspection detailed in the technical procedure the vehicle may be released.

If the vehicle does not pass the inspection:

- Continue to hold the vehicle.
- Send E-mail to the address: [nafgasupport@nissan-usa.com](mailto:nafgasupport@nissan-usa.com)

### **Make sure to include the below information:**

Dealer Code

VIN

Number of Welds Confirmed

Contact Person Name

Phone Number

This service action procedure will be available on ASIST and NNAnet.com.

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com – This procedure can be found on NNAnet.com under My Documents in the following categories:
  - Sales>Campaigns>
  - Parts>Campaigns>
  - Service>Campaigns>